PMS version 4.1.8

Overview

IDPMS version 4.1.8 will include multiple new functionalities, bugfixes and other improvements. More detailed information can be found further down this document.

Amadeus Property Management Advanced (APMA)

Amadeus Property Management Advanced is the cloud based PMS hosted platform from Amadeus based on IDPMS.

Amadeus Property Management Advanced allows independent and midchain hotels to gain the best of both worlds from a single solution – comprehensive property management capabilities and advanced distribution integrations to drive greater demand, occupancy, and revenue.

- Enjoy comprehensive property management and advanced distribution functionality from a single solution
- Elevate service delivery and increase brand value with integrations to more than 350 partner systems
- Expand distribution reach and drive demand across global OTAs and major GDS' through Amadeus' lightweight RezExchange distribution module or comprehensive iHotelier CRS
- Simplify and consolidate solution management through complete integration with the Amadeus and TravelClick portfolio of solutions
- Enhance productivity and speed of lead distribution with built-in sales automation functions

Amadeus Property Management Advanced builds on the robust capabilities if IDPMS and offers several advantages over the on-premise version of IDPMS:

- No more need for expensive server hardware and SQL licenses
- Software as a Service model includes everything in one monthly fee, no more licensing costs.
- Easy upgrades to ensure ongoing performance and uptime reliability
- Easy accessibility through Remote Desktop for the PMS and through a web browser for the APMA-portal. Access from anywhere.
- Improved Scalability to meet evolving property management needs

For more information, please contact our sales department. https://www.amadeus-hospitality.com/contact/

Update schedule

PMS version 4.1.8 will be delivered to your hotel through the PMS Onpremise Update Module (OPU) for hotels not using APMA. For hotels running IDPMS v3.16.4 or higher, the deployment is announced via the PMS-mail module for selected users. The time between announcement and actual update may vary per hotel, as the deployment will be done in smaller batches of hotels.

amadeus

Property Management - IDPMS
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Version: PMS 4.1.8.57 DB v808.s58
IDPMS

GLZL118112   FULLINSTALL   SPID: 52

⚠ • Hotels that do not have the On-Premise Update (OPU) configured to "FULLINSTALL" will NOT be updated automatically
• Multi-Property environments or hotels that have IDPMS running on a terminal server will also NOT be updated automatically
• Hotels running Amadeus Property Management - Advanced will be provided a different method of obtaining these updates

If the above applies to your hotel or if you would like to have this update scheduled, please contact the Amadeus Support Department to have the update scheduled.

New features

The following pages describe the new features, bugfixes and other enhancements of PMS version 4.1.8. For some items a more detailed explanation can be found further down the document.

• 24124: The ability to filter based on the guests profile contact preferences, has been added to the mailing wizard. This enables your marketing team to filter, using these preferences, before sending out a mass email:

Mail selection wizard

2. Select one or more mailing preferences as set in guest profiles

Contact preferences
- E-Mail ☐
- Surface Mail ☐
- Phone ☐

Promotions
- Brand ☐
- 3d party ☐

Guests: 32599

- 24268: It is now possible to also select a banqueting room as possible option in Lost and Found. The banqueting rooms can be found at the bottom of the list of available rooms.

Add Lost and Found

Object Description	
Date Lost	- -
Time Lost	00:00
Location Lost	
Name Lost	
Room Number Lost	
Date Found	9999
	BAR
	BLUE
	BOMBA
	CALI
	EXPORT
	JACQ
Time Found	00:00
Location Found	
Name Found	
Room Number Found	
Date Pickup	
Time Pickup	00:00
Name Pickup	
Info	

- 24341: Parent company and parent travelagent columns have been added to the company and travelagent browse forms.

Browse companies

Comp Name	Parent Comp	Street	Mail Number 1	Zipcode	City	Country	A/R Number	Bank Account	Comp Number	Account Code
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
Y										
y										
Y										
Y										
Y	Parent Company									
Y										
Y										

- 30404: When a debtor invoice is created in a (group)reservation, the UBL is stored in the database in the STORED_INVOICES.XML_DATA field. The system can now also send the UBL as attachment.

- 33784: The possibility to create a maintenance ticket for a banqueting room has been added to the maintenance module

Add Maintenance and Services   ✕

Ticket Number	[ ]	Ticket Printed	[- -] 🗓
Status	[O ▼]	Urgence	[▼]
Folio	[ ]	Maintenance Group	[▼]
Room	[▼]	Service type	[▼]

Location description

9999	Aloha EOD	⌃

BAR	Hotelbar	
BLUE	Blue de Nimes	
BOMBA	Bombazijn	
CALI	Calico	
EXPORT	Parkeerplaats	
JACQ	Jacquard	⌄

Comment

To handle by

Handle before   [00:00]

Remark(request)

Handled by   [▼]

Date   [- -] 🗓   Time   [00:00]

Remark(handling)

Date Created   [- -] 🗓   By   [   ]

Date Modified   [- -] 🗓   By   [   ]

✓ ✕

- 38317: An offset was added to arrival and departure times using extras. This makes it possible using an extra to define "early arrivals" and "late departures" while automatically adapting arrival time and/or departure time for a reservation.
    - This can be setup in the EXTRAS configuration (settings - financial - extras). The "Addit. Time" value is the number of hours that should be deducted or added to the default arrival or departure time.

Edit Extra's   ✕

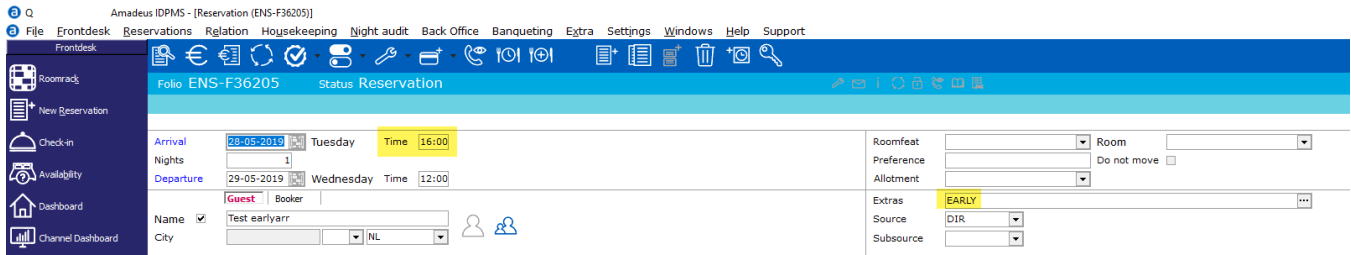|	
Code	EARLY
Description	Early arrival ...
Article	100 ▼
Extra Type	▼
Charge type	1
Charge Quantity	1
Base amount	10,00
Amount per adult	0,00
Amount per child	0,00
Amount per child young	0,00
Amount per infant	0,00
Amount per baby	0,00
Check inventory	☐
Bookfactor	0
Inventory item	▼
Addit. Time Type	**EARLYARR ▼** **Addit. Time** **02:00**
Course	☐
Begindate	- - 🗓 Enddate - - 🗓
Breakfast	☐ Lunch ☐
Dinner	☐ Packed lunch ☐
Percentage	0,00
Surcharge	☐
Change price	☐ No charge in Night Audit ☐
Add to base amount	☐ Publish on CWI ☐
External Reference	
External Location	▼
Visible	☑ Publish on Kiosk ☐
Show times	☐ Vehicle reg. mandatory ☐
List Order	0
Memotext	...

✓ ✕

○ If the above example is used in a reservation the default arrival time of 18:00 hrs. will automatically change into 16:00 hrs.
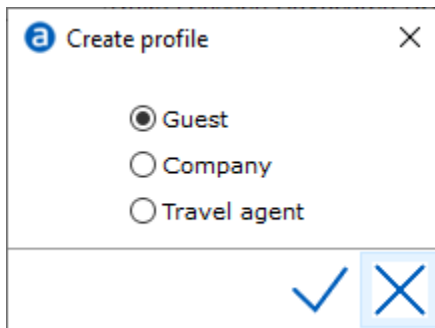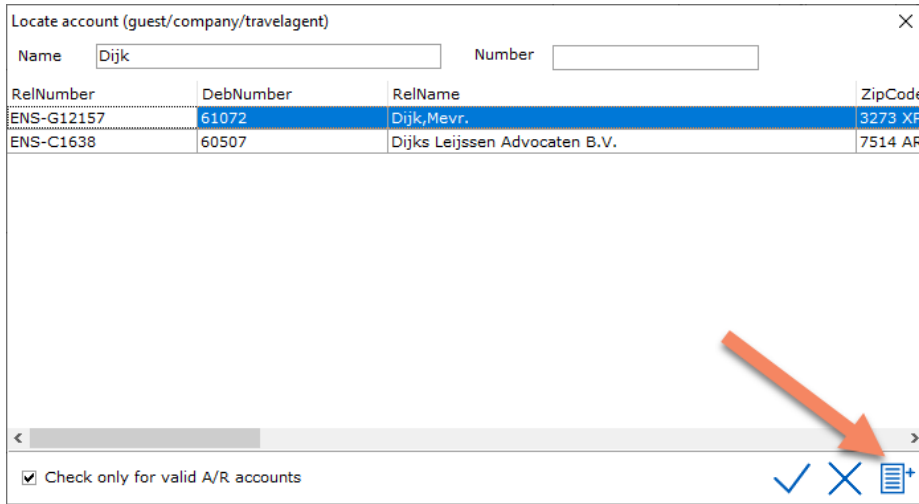
- 59869: It is now possible to create a new relation profile directly from the alternative address form in the reservation in case the searched profile does not exist

- 75666: Improved the logic behind configuring extras that are linked to inventory. When the "Check inventory" box is checked the fields "Bookfactor" and "Inventory item" will become mandatory. As long as the box is not checked, these items will be non-editable

Add Extra's   ✕

Code	
Description	
Article	▼
Extra Type	▼
Charge type	
Charge Quantity	0
Base amount	0,00
Amount per adult	0,00
Amount per child	0,00
Amount per child young	0,00
Amount per infant	0,00
Amount per baby	0,00
Check inventory	☑
Bookfactor	0
Inventory item	▼

Addit. Time Type	▼	Addit. Time	00:00
Course	☐		
Begindate	- -	Enddate	- -
Breakfast	☐	Lunch	☐
Dinner	☐	Packed lunch	☐
Percentage	0,00		
Surcharge	☐		
Change price	☐	No charge in Night Audit	☐
Add to base amount	☐	Publish on CWI	☐
External Reference			
External Location	▼		
Visible	☐	Publish on Kiosk	☐
Show times	☐	Vehicle reg. mandatory	☐
List Order	0		
Memotext			

✓ ✕

- 98053: The PMS mailing wizard (file - marketing - mailing wizard) now also exports data for profiles that contain only an email-address instead of only exporting in case the entire post-address has been filled in. This will improve usability of the mailing wizard (CR0132356).
- 107564: The UpDownSell field in new reservations and master activities is now read only during reservation creation, as long as the reservation has not been stored for the first time.

- 115791/115792/115793: RateType, Package and Mealplan codes will no longer allow the use of non-alphanumeric characters
- 128998: The rate type configuration form now has an indicator that a rate type is a "grouped rate". (CR0133278)

Edit Rate types (Active from 13-05-2019 until 31-12-2019 with 233 days loaded)   ✕

Ratetype	BAR		
Description	Best Available Rate	...	
Rate Currency	▼		
Chargetype	DAY ▼		
Article	100 ▼		
Chargeplan	LOGIES ▼		
Visible	✔	Restricted Display	☐
Breakfast 1	☐	Breakfast 2	☐
Lunch 1	☐	Lunch 2	☐
Dinner 1	☐	Dinner 2	☐
Packed lunch 1	☐	Packed lunch 2	☐
Manual rate	☐	Grouped rate	☑
CRS Managed	☐		
Complimentary	☐		
Ignore Rooms to sell	✔		
List Order	50		
Not in Rate query	☐		
CRS Connector	RZX ▼		
Distribution mealplan	LG ▼		
Prepaid rate	☐		
Default Source	INT ▼		
Default Subsource	▼		
Light cleaning interval	0	Regular cleaning interval	0
Extensive cleaning interval	0	Turndown service	☐
Min occupancy	0	Max occupancy	0
Derived from	▼	Derived type	▼
		Derived value	0,00
Rate type group	▼	Rate rounding type	▼
Hurdle rate active	☐	Hurdle rate boost	0,00 🖩
Info text	.		...
POS Allowance	▼		
Publish	☐	Is CWI Package	☐
Allotment	▼		
Rateplan Category	▼		

- 131200: Improved the night audit procedure by cleaning up unused processes and changing used verbiage in the progress form.
- 132342: Changed verbiage in the final step of the mailing wizard

Mail selection wizard

9. All items at this page are optional.
Remove or add mailing names, enter the filename for the mailing data CSV-file and/or enter the database-filename of this mail selection.

Last name
Weghofer
Beld
Ozcan
Hoogenlanden
Gels
Oort
Imbrechts

Remove mailings

Add mailings

Export filename

Word document

Save definition as

Relations: 32599

- 133151: Upon starting the night audit users will be presented with a window that will allow them to change the printer used to print the night audit reports to

Print

Printer
Name: Microsoft Print to PDF   Properties...
Status: Ready
Type: Microsoft Print To PDF
Where: PORTPROMPT:
Comment:

Page range
○ All
○ Current Page
○ Pages:

Enter page number or page range.
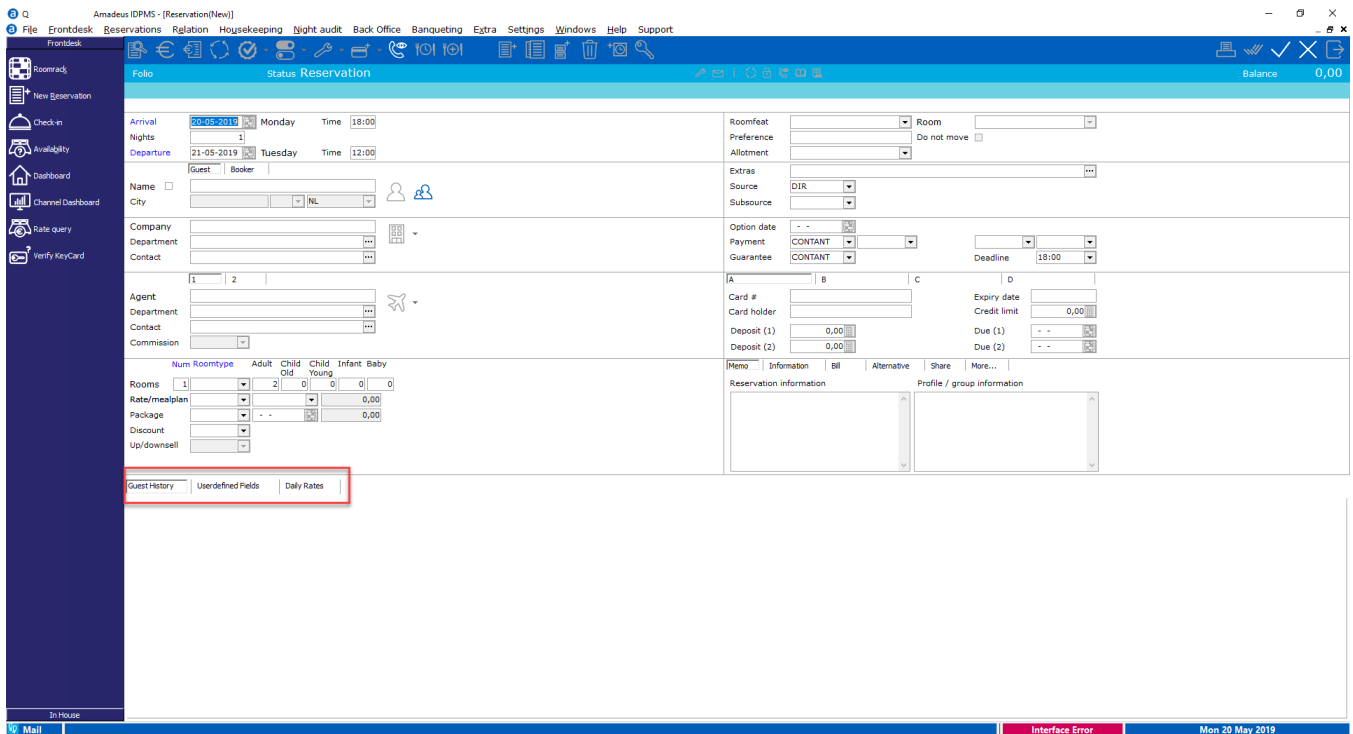For example: "3" or "5-12".

Copies
Number of Pages: All
Number of Copies: 1
☐ Collate Copies

Page Setup...   OK   Cancel

- 133606: The layout of the reservation screen has been changed. User defined fields, guest information and daily rates can now be found under the tabs on the bottom of the form

- 134604: The allowed number of nights in the rate query is set to 365 nights, unless the option to allow longstay is enabled
- 134762: After moving daily rates to its own designated tab in the reservation form the recalculation option for daily rates has been moved to the tools menu and is now labeled "Reload rates from configuration"
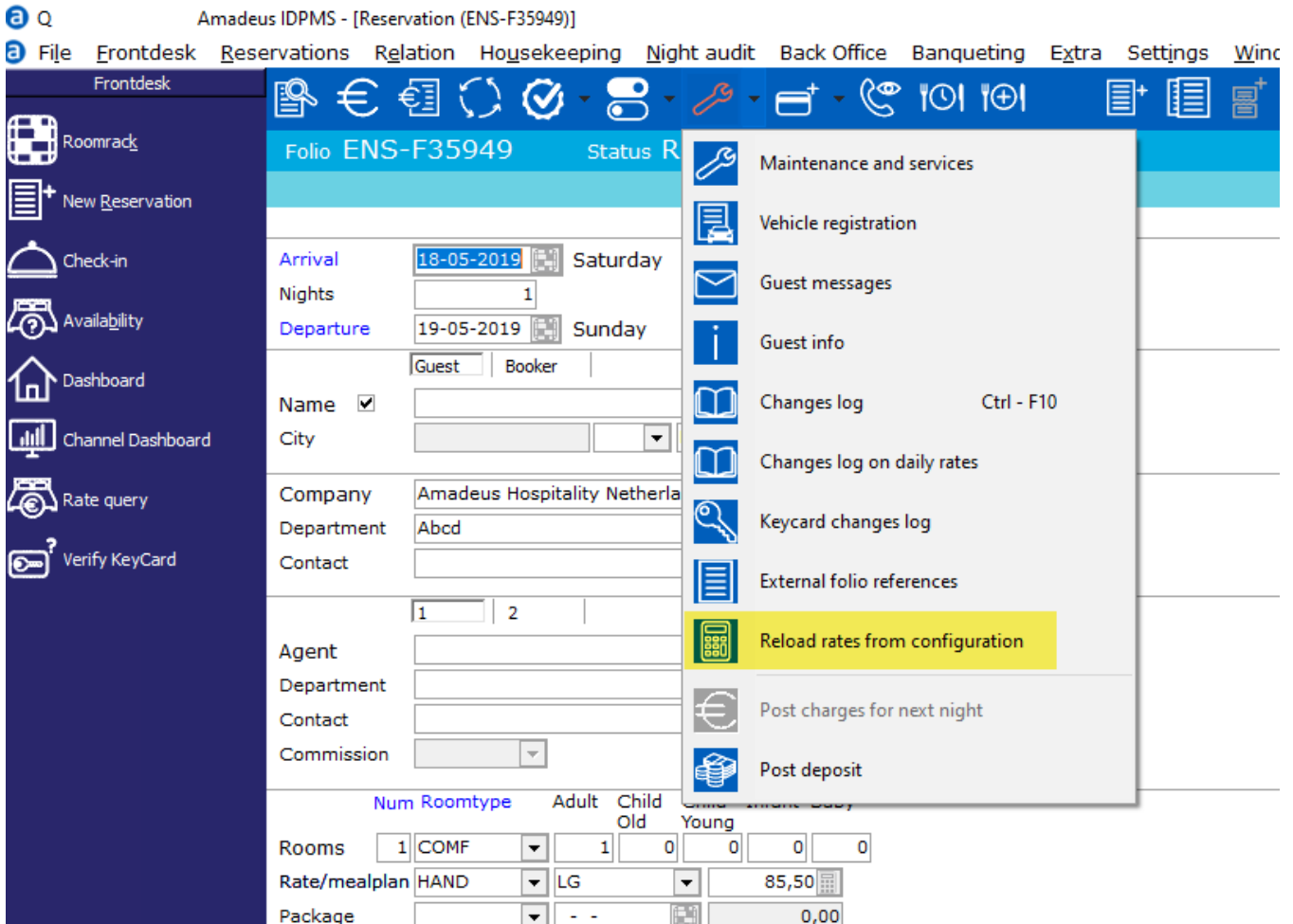
- 136450: The layout of the browse screen for "copy invoices by date" (extra - invoice utilities - copy invoice by date) has been improved

- 136556: Disabled Windows file explorer in APMA for trace documents when attaching a file to a trace record. Instead a dialog will be shown where the user can enter the (local) path where the document has been placed (by user). When the trace record is saved, the user can copy the link by right clicking on the attachment icon in the trace. After the right click, a list will be shown with the linked documents.:

- 136650: Corrected the alignment of the "Invoice currency" label in the reservation bill tab

- 136972: Improved usability of the "settings - advanced" menu item by grouping together related items:
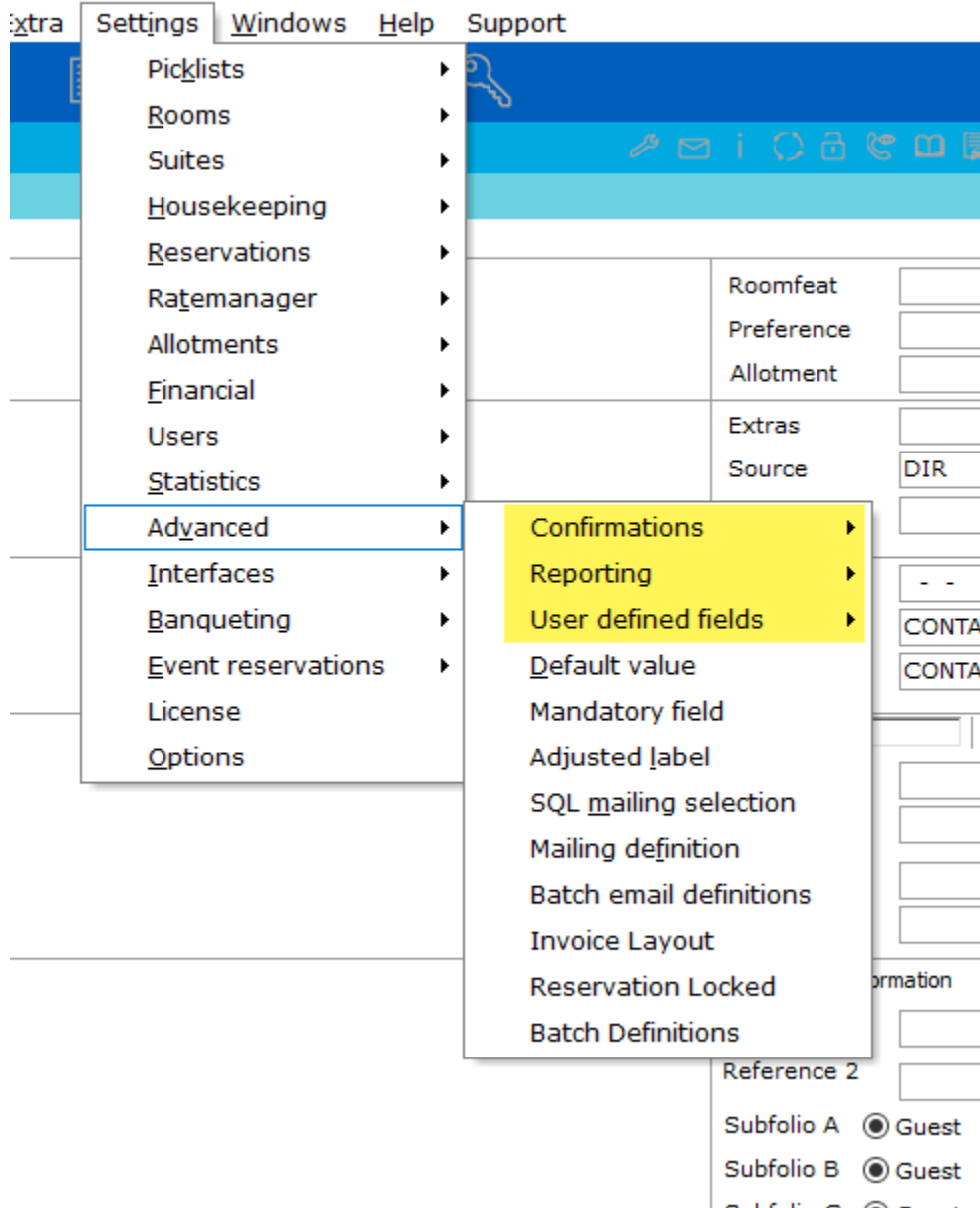
- 138985: Removed an obsolete checkbox (named "Exclude from occupancy % CWI only") from the allotment configuration
- 138998: Improved behavior of the "ISO 2 Code" field in Vehicle Registration
- 140574: Added a percentage field to the commission plan configuration
- 141205: Added the room number to the overview of details of extra availability (CR0133512)
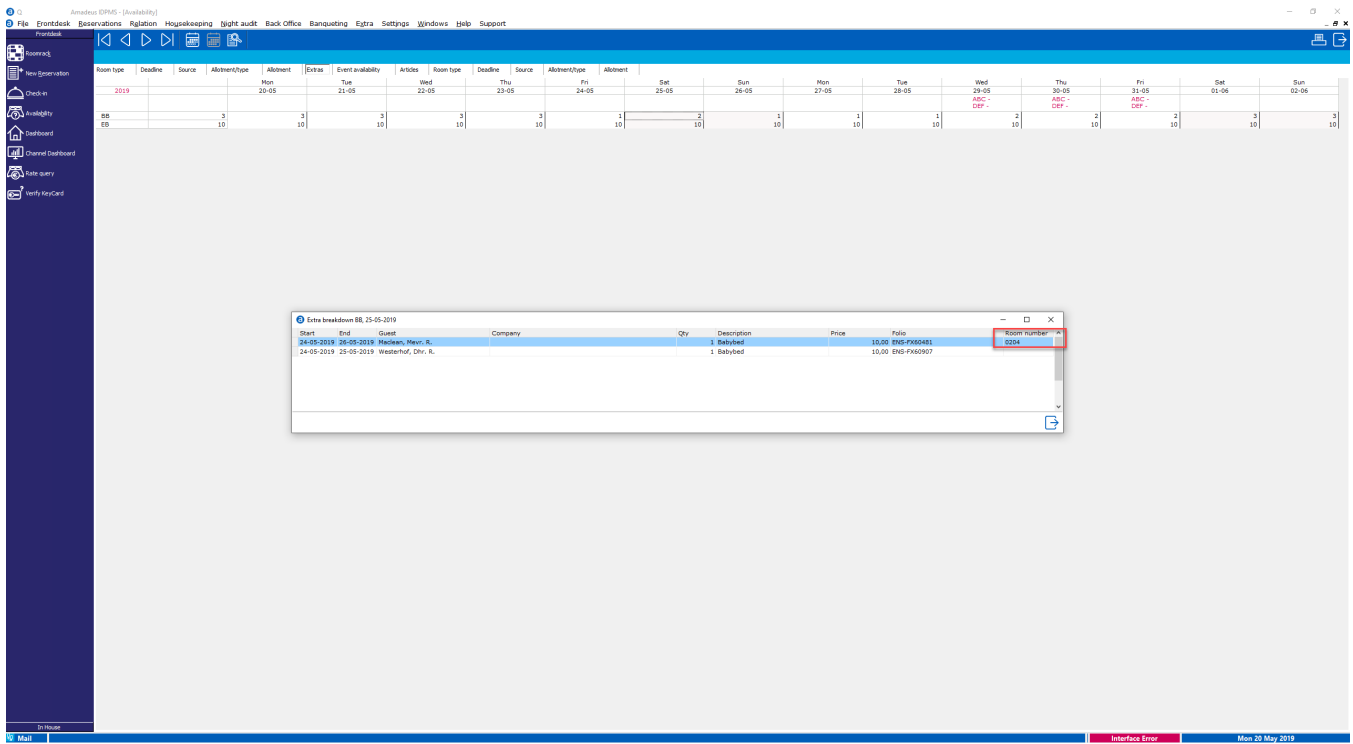
- 141746: Invoices are now stored in UBL2.1 format in the database, this can be used to mail the invoice in UBL/XML format

- 141777: Improved how PgUp and PgDn work in Accounts Receivable and Accounts Payable modules
- 141780: Users can now view a list of external folio references (external reservation numbers) from the reservation (CR0134443)

- 141937: An option was added to exclude specific users from the PMS mail list. When this box is checked the user will no longer appear in the list of recipients in PMS mail:

- 141982: Extended the field size for EXTRAS in reservations and group reservations to 100 characters (CR0133380)
- 142433: Improved the layout and text for the form that shows on the start of the encryption key renewal

Encryption Key Renewal   ✕

This option will re-encrypt all credit card information in the database. Depending on the amount of data, this may take quite a while.

As this is a very sensitive procedure, you will not be able to close the screen or abort the process until it is complete.

Click on the checkmark if you are ready to start the re-encryption process.

Conversion info

-

✓ ✕ ↦

- 142437: The method of naming PDF-attachments coming from the PMS had changed from the release of PMS version 4.1.7. This has been reverted to the old naming convention.
- 142485: An option was added to the room rack that allows easy assignment of room numbers for reservations that do not yet have an assigned room number. A more detailed explanation can be found here
- 142847: Removed the check on the end date of an extra in reservations, making it possible to better set extras that are out of stay
- 142859: A field showing the cancellation date was added to the reservation and group reservation screens
  - Reservation screen:

| Deposit (2) | 0,00 | | Due (2) | - - | |

| Memo | Information | Bill | Alternative | Share | More... |

Confirmation [   ] ▾ ☐ Returned
F&B info [   ]
Freq stay [   ] [   ]
Cancel [DATUM] [   ]
Cancel date [11-02-2019]

  - Group reservation screen

Event	Guarantee	Bill	Alternative	Memo	Info	More ...	Misc

POS/Phone credit ☐   View bill ☐   Passkey ☐

POS detail ☐   Pay-TV STD ▾

Cancel   AFSPRAAK   ENS-X5538   ┌─ External interfaces ─────┐

Cancel date   02-03-2018 🔲

Extras   [   ] ...

Features   [   ] ▾

Flight arrival   [   ] 00:00

Flight departure [   ] 00:00

- 149397: The layout of the posting window has been changed so it now follows a more logical flow

Post   ✕

Room   [▾]   👤   --

Sub folio	Payment	Balance
⦿ Subfolio A		0,00
○ Subfolio B		0,00
○ Subfolio C		0,00
○ Subfolio D		0,00

PLU   [   ]   --

Article   ┌────────────────────┐
              │ Contant   │ ▲
              │ Pin/Maestro   │
              │ American Express EFT│
              │ Diners Club EFT   │
              │ Eurocard EFT   │
              │ Visa Card EFT   │ ▼
              └────────────────────┘

Description   [   ]

Reference   [   ]

Folio	Room	PLU	Article	Quantity	Price	Amount

                                                        ✓ ✕ ⬈

- 144656: The fields "Begindate" and "Enddate" in the configuration of extras will now be mandatory once "Publish on CWI" is enabled (CR0133722).

Add Extra's   ✕

Code	[ ]
Description	[ ] [...]
Article	[▼]
Extra Type	[▼]
Charge type	[ ]
Charge Quantity	[0]
Base amount	[0,00]
Amount per adult	[0,00]
Amount per child	[0,00]
Amount per child young	[0,00]
Amount per infant	[0,00]
Amount per baby	[0,00]
Check inventory	☐
Bookfactor	[0]
Inventory item	[▼]
Addit. Time Type	[▼] Addit. Time [00:00]
Course	☐
Begindate	[- -] Enddate [- -]
Breakfast	☐ Lunch ☐
Dinner	☐ Packed lunch ☐
Percentage	[0,00]
Surcharge	☐
Change price	☐ No charge in Night Audit ☐
Add to base amount	☐ Publish on CWI ☑
External Reference	[ ]
External Location	[▼]
Visible	☐ Publish on Kiosk ☐
Show times	☐ Vehicle reg. mandatory ☐
List Order	[0]
Memotext	[ ] [...]

✓ ✕

- 144863: Redesigned the SMTP-email form and made some changes in the logic behind how it works. Also added BCC option to the form as requested in CR0132869. More information can be found here
- 144870: Reworked the BCC logic when mailing using SMTP
- 144871: Enhanced the blacklist functionality in the PMS. When creating a reservation for a blacklisted profile in the warning that is presented it is now possible to go directly to the profile

Guest

Guest type		Protect	☐	**Black list** ▾
Name	Guestname	Room type		Payment ▾
Title	Dhr. ▾	Rate type		Def. currency ▾

Address [...]

Card # | Expiry

Zip/City		VIP category ▾
State	▾	Alias name
Country	▾ ▾	A/R number	A/P number
Phone		Bank
Mobile		Account number
Fax		VAT
Primary Email		BIC / SWIFT	IBAN number
Secondary Email		Days due	0	BSB number
Language	NL ▾	
Local source	▾ Source ▾	Ext Channel id ▾	Ext Invoice nr
		E Channel	Distr Channel

Company [...]

Details | Frequent stay / internet | Front office

Information | Mailings | Bill | Misc | Local information

Profession		Memo
Identification	▾	
Issued by		
Issued date	- - Expires - -	
Date of birth/city	- -	
National./	▾ ▾	
ID Country	▾	

Kitchen info

Created | Changed

Fout ✕

❌ Guestname is on the black list.
You can not make a reservation for this guest.

[Ok] [Show profile]

- 145163: Guest zipcodes are now stored as part of the daily statistics records where applicable (CR0133776)
- 145211: Improved the layout of the Accounts Payable and Accounts Receivable forms (CR0133777)
- 145259: We reworked the method of translating Rate Type descriptions on invoices into different languages (CR0133686)
- 145373: Disabled several fields in archived reservations and grouped reservations that were showing as editable after archiving
- 145379: Added additional file format options for mailing and saving an invoice

Email invoice

Email addresses	
From	
To	
CC	
BCC	
Subject	

Send email as	● HTML mail ○ Plain text
Report format	☐ Excel ☑ PDF ☐ XML ☐ UBL
Read receipt	☐

This is a test rtf

In attachment of this e-mail we send you the required information / confirmation.

If you have further questions, please do not hesitate to contact one of our employees.

Kind regards,

✓ ✕

ⓐ Choose file types ✕

☐ Excel
☐ PDF
☐ XML

✓ ✕

- 145985: Improved the logging of the items under the "Night Audit" menu item

- 145988: Improved the layout of the printer dialog in reservations and group reservations

- 146076: Changed the column sizes for several columns in the different browse screens to better match the data these columns are containing (CR0133825)
- 146239: Added XML as export option for reports
- 146595: Improved logging of actions performed during the night audit
- 146596: Gender management is no longer dependent on user-defined fields in the reservation. These fields now are contained in a dedicated table.
- 146597: Added the option in the banqueting rate grid to closed banqueting rate types, as described here (CR0133260)
- 147284: The following field will now search for both the Phone and Mobile Phone field in the guest profile. Users can add % in front of or after the entered data as a wildcard.

Seek

Field	Value
Last Name	
First Name	
Company	
A/R Number	
A/P Number	
Fstay Num	
Zipcode	
Address	
City	
Country	
Phone	
Email	
Guest Number	ENS-G

- 147499: Improved logging of dates and times where needed
- 148388: Added the name of the weekday (Sun, Mon, Tue, Wed, etc.) to the start- and end-date fields in the banqueting module (CR0133687)

			Country code	NL	
Allotment					
Payment	CONTANT				
Source	ZALEN		Subsource	BEDRIJF	

Rooms | Banquets

	Begin	End	From	Until	Activity	Pax	Room	
	Tue 21-05-19	Tue 21-05-19	09:00	10:00	Ontvangst	45	REST	
	Tue 21-05-19	Tue 21-05-19	09:00	10:00		400	TA2	

- 148389: Reworked the logic used for the calculation of the maximum occupancy per room type (CR0133671)
- 149177: It is now possible to merge letters in the editor when the editor files are stored on blobstorage
- 149182: User can now set the rate type order for their RMS system (e.g. IDeaS) from within the PMS. For this a menu item is created under "Settings - interfaces". This functionality requires a permission be set in PMS user rights. (CR0133673)

Settings	Windows	Help	Support

Picklists ▶
Rooms ▶
Suites ▶
Housekeeping ▶
Reservations ▶
Ratemanager ▶
Allotments ▶
Financial ▶
Users ▶
Statistics ▶
Advanced ▶
Interfaces ▶
Banqueting ▶
Event reservations ▶
License
Options

EFT ▶
POS ▶
Phone ▶
Keycard ▶
ID reader ▶
User ▶
Pay-TV authorization
Backoffice periodic calendar
Set cash drawer (this computer only)
Device mappings
E-Invoice channels
RMS Rate Type Order
External Devices
External Device Mapping

a

Prop

- 149953: It is now possible specify local zip-codes in order to be able to better determine if local taxes should be calculated or not. In case 1 or more zip-codes are tagged as being local these will be excluded from calculation when the "NOTLOCAL" function in the chargeplan is used. If no local zip-codes can be found then the current logic of using the tourist tax city in general settings will still be used. Zip-codes can be designated as local under "settings - picklists - zipcodes"

Edit Zip codes   ✕

Postcode	1000
Stad	AMSTERDAM
Staat	
Local	☐

✓ ✕

- 150373: The "Posting does not equal ledger" error message that can occur during night audit when posting room night charges now contains the reservation number of the reservation causing the issue. This makes finding the affected reservation as well as troubleshooting the issue easier.
- 150395: Added the following shortcut keys to the reservation screen:
  - Ctrl+Alt+G to open the guest profile
  - Ctrl+Alt+B to open the company profile

- Ctrl+Alt+T to open the travelagent profile
- 150671: Added a keycard log to the reservation screen. This log shows data on the creation of new and copy keycards and contains information about the following items when supported by the keycard interface:
  - Creation date of the keycard
  - Number of keycards created
  - Copy card (yes/no)
  - Which user created the keycard
  - Expiration date of the keycard
  - Type of keycard (mobile/physical)
  - If the card has been used (this only works in specific configurations)

- 150814: The status field in relation profiles now needs permission to be changed. These permissions can be set in settings - users - menu useraccess (CR0133894)

Menu access rights

- Night audit
- Back Office
- Banqueting
- Extra
- Settings
- Windows
- Help
- Non menu related rights
  - Reservation rights
  - Group rigths
  - Relation rights
    - Edit Relation Profile
    - Edit Protected Relation Profile
    - Create company
    - Create travelagent
    - Change internet passwords for relations
    - User can edit Guest status field
    - User can edit Company status field
    - User can edit Agent status field
    - User can merge guests
    - User can merge companies
    - User can merge travelagents
    - Create Guest A/R number
    - Create Company A/R number
    - Create Travelagent A/R number
  - Financial rights

Unassigned groups   Full access

- 150889: An option to choose other filetypes than bitmap is added to the editor as additional picture formats are now supported in the PMS editor
  - bitmap (.bmp)
  - jpeg (.jpg)
  - Portable Network Graphic (.png)

File name: [   ] ⌄   All Files (*.*)   ⌄
                                                 Image Files (*.bmp;*.jpg;*.jpeg;*.jpe;*.jfif;*.png)
                                                 All Files (*.*)

- 150892: The SMTP password field in settings - options - 3rd party & interfaces - network is now masked

- 151122: The logging of changes for user-defined fields in the changes log has been improved, now the first change will also be correctly logged.
- 151126: The logging of changes for credit card holder and credit card expiration fields in the changes log has been improved, now the first change will also be correctly logged.
- 151880: A warning is now given to users when setting an allotment on a virtual room type when that specific allotment is already active on one of the room types within the virtual room type (CR0133545)
- 152074: It is no longer possible to charge route a reservation to itself
- 152260: It is no longer possible to keep the charge routing when unlinking a reservation from a master- or group reservation. The routing will now always be removed.
- 155529: Users can now go to a reservation from the profile history form (CR0134236)

- 156059: The current method used for accessing files stored in blob-storage was inefficient causing increasing wait times when trying to run reports when a larger number of files were stored, this has been improved (CR0135070)
- 156061: For non-APMA properties storing documents without pictures is now an option (CR0134177)

Options

System Setting

Dashboard refresh interval   [▼]

Metadata version   v808.s58

Disable purge of interface traffic during audit   ☑

Store emailed confirmations inside PMS database   ☐

Store printed confirmations inside PMS database   ☑

Store confirmation graphics   ☐

Run DLLs from memory (recommended when share drive is used)   ☐

Navigation tree (left panel):
- Hotel
- General
- Tax
- Financial
- Invoice
- Front desk
- Modules
- Security
- 3rd party and Interfaces
- Printers
- Commission
- Onpremise Update
- Housekeeping
- Statistics
- Relations
- **System Setting**
- Retention
- Report Settings

- 156146: It is now possible to enable and disable showing the room description on each of the following screens (instead of 1 setting for all screens)
  - Housekeeping (next to the room type column)
  - Reservations (in the room number field)
  - Room rack (next to the room number column)

Options

Front desk

Reservation screen

Up/downsell	☑		Two agent tabs	☑
Packages	☑		Additional from total	☐
Meal plan	☑		Extend search on relations	☐
Flight information	☑		Disable waitlist reservations	☐
Show prev/next # nights free	☑		Allow long stay	☑
Guest no history	☑		Currency symbol	EURO ▼
Show room description on room number	☐			

Age categories

		Maximum age
Children	☑	16 ▼
Young children	☑	8 ▼
Infants	☑	3 ▼
Babies	☑	1 ▼

Rack

Paymaster in rack	☑
Roomrack at same day	☐
Show room description on room rack	☐
HKP section filter on rack	☑
Colorful roomrack	☑
Max. days on rack	31 ▼

General

Allow 0 persons occupancy	☑
Madatory denial registration	☐
No Rate change on Pax change	☐
Rate query check room move	☑
Night audit minimal start time	23:00
Assign days in advance	100
Unassign days in advance	100

Navigation tree:
- Hotel
- General
- Tax
- Financial
- Invoice
- Front desk
  - Room rack colors
- Modules
- Security
- 3rd party and Interfaces
- Printers
- Commission
- Onpremise Update
- Housekeeping
- Statistics
- Relations
- System Setting
- Retention
- Report Settings

Options

Hotel	**Housekeeping**
General	
Tax	Checkin HKP status ___1___ ▼
Financial	No HKPstatus change on CO ☐
Invoice	Cleaning service planner type ___EQUAL___ ▼
Front desk	OOO/OOI release status ___3___ ▼
Room rack colors	No HKP warning at checkout ☐
Modules	Show room description on HKP status ☐
Security	
3rd party and Interfaces	
Printers	
Commission	
Onpremise Update	
Housekeeping	
Statistics	
Relations	
System Setting	
Retention	
Report Settings	

- 156497: The button for adding a reservation in relation profile history has been removed
- 157040: It is now possible to show the discount code of a reservation on the invoice (this might require a change of the invoice report and does not fall under the support agreement)
- 157452: A new type of dropdown box was added to copy daily rates. This new dropdown behaves differently than the one previously used as it will filter the possible choices based on what is typed in the field. This dropdown was implemented in more places in the PMS

- 157533: The number of available rooms is now also showing when adding a reservation to a group

- 157534: Reworked the way Hurdle Rates can be configured
  - Only 1 option can now be selected
  - When selecting an option the hurdle values for the previously selected option(s) will be reset
  - Hurdle rate, current increment, delta and ceiling will only be enabled for the chosen category
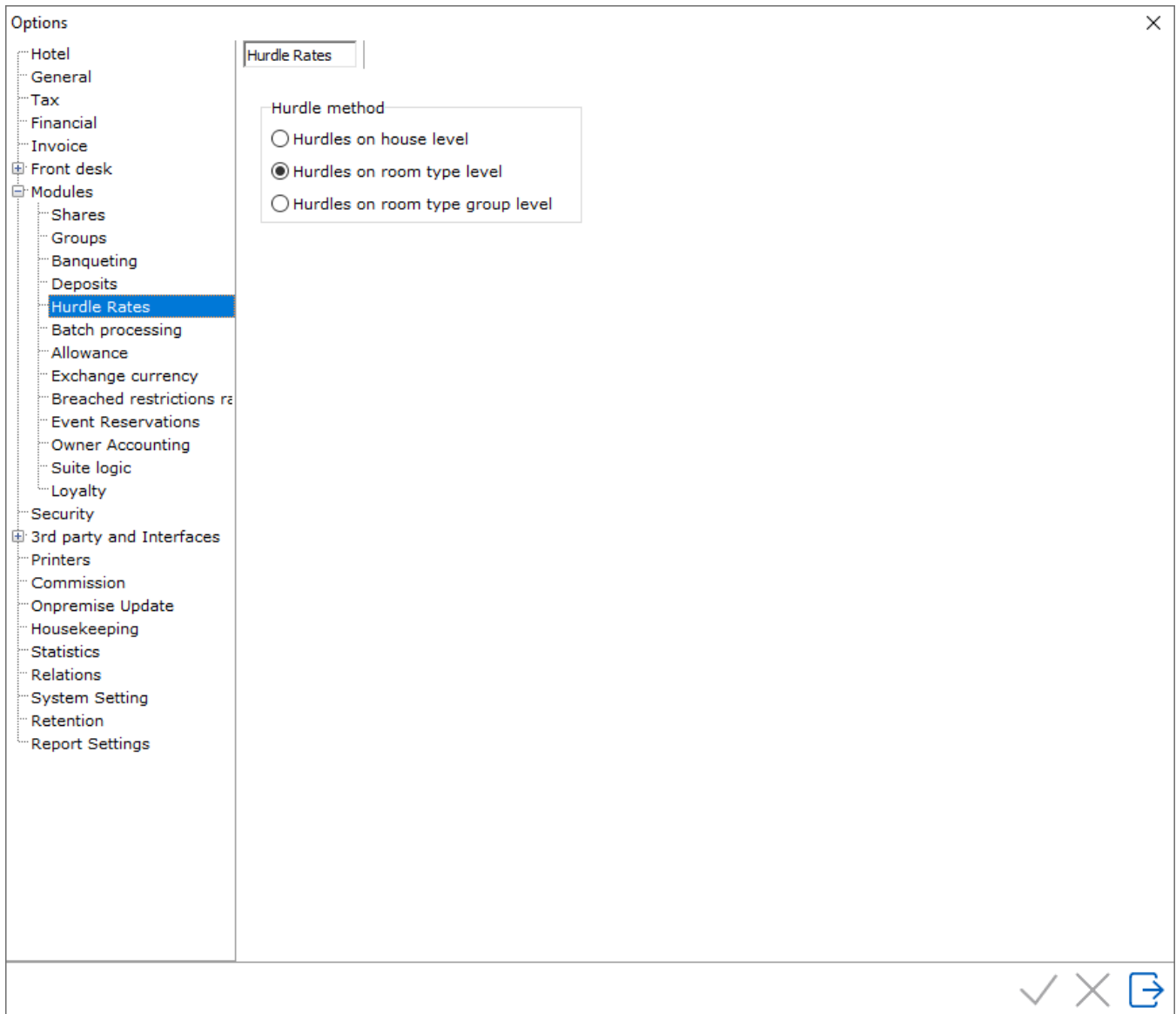
- 157988: Reworked the way EFT Card Types (settings - interfaces - EFT - EFT Card Type) are configured
    - Items cannot be changed when enabled. It was not possible to enable/disable an item as the field for that was not available. A checkbox for this has now been added
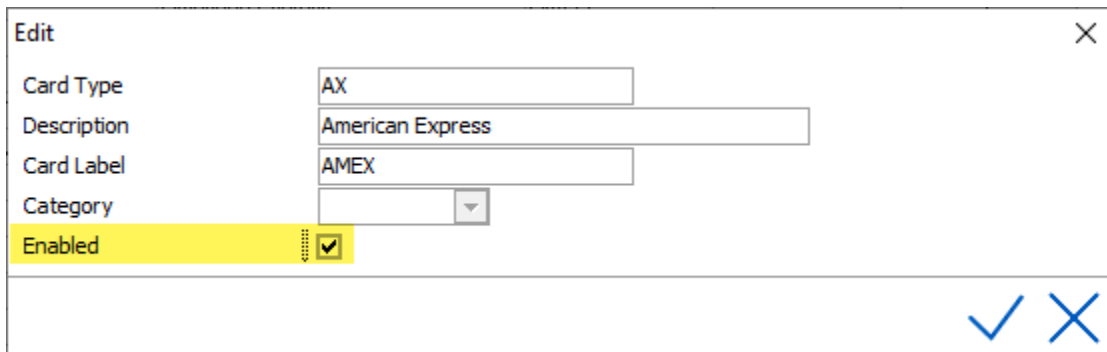
    - Items in the list can now always be opened but changes are not allowed until the checkbox is unchecked and the item stored.
    - The contents of the Card Type field cannot be changed after the Card Type record has been created
- 157992: Added parameter Adyen StoreID to the Adyen payment provider settings, setting this will use the StoreID in authorization and capture when using Adyen.

Edit Payment providers   ✕

Interface	ADYEN ▼
Server Address	
Server Port	0
Merchant Id	
Serial Number	
Default Interface	✔
Username	
Password	
Auth Addit Perc	0,00 ▦
Auth Addit Amount	0,00 ▦
Max Nights (usually 14)	0
Comm Timeout (default 90 sec)	0
File Path	
Authorize at night audit	☐
Adjust credit limit on auth	☐
Auth margin factor	0,00 ▦
Void	☐
Completion reversal	☐
Auth at checkin	☐	Auth only at CI on card prese ☐
Open / close shift at NA	☐
Emv	☐
Dcc	☐	Only DCC at settlement ☐
Release Authorization	☐
Debug Log	☐	Eft Log Deactivate Days ▼
Allow paymaster cards	☐
Secure Cardreader	☐
Auth subfolio at CI	▼
Opt Disclaimer Perc	0,00 ▦
Clerc Id	0
Tokenization	☐
Global Token	
Merchant Id 2	
Serial Number 2	
Store Id	
Terminal URL	

✓ ✕

- 158029: A function has been added to automatically e-mail all invoices for departed reservations for the current system date. Please check he re for more information.
- 158930: The pending checkouts warning when starting the night audit has been improved and now contains the list of pending checkouts

Warning   ✕

Night Audit cannot be started because there are pending departures.
The Following reservations should be processed before re-attempting the audit:

ENS-F34838

ENS-F35604

ENS-F35817

ENS-F35880

ENS-F35881

ENS-F35882

ENS-F35886

ENS-F35974

ENS-F35991

ENS-F36004

ENS-F36005

ENS-F36007

ENS-F36037

ENS-F36066

ENS-F36067

ENS-F36084

ENS-F36116

ENS-F36121

ENS-F36131

ENS-F36147

ENS-F36152

ENS-FX58803

ENS-FX59107

ENS-FX60452

ENS-FX60622

ENS-FX60762

ENS-FX60778

ENS-FX60880

ENS-FX60882

ENS-FX60897

✓

- 159157: Added additional filtering options to Interface Messages (CR0134376)

- When Warnings is selected, the PMS will only show the records where type is WARNING
- When Errors is selected, the PMS will only show the records where type is ERROR
- When All is selected all record types are shown
- When "New only" is checked the PMS will show only unprocessed records
- When processing multiple records, only records of the selected type(s) will be processed. This will make it possible to (for example) process all warnings but retain unprocessed errors.

- 160207: Removed the obsolete options for Owner Accounting and Utility Charging
- 160249: Rate Verification (settings - ratemanager - rate verification) now supports exporting the rate verification results to a csv-file

- 160252: It is now possible to archive Event Reservations and view these archived Event Reservations and their financial postings from the PMS under "Extra - archive - archived event reservations" (CR0134281)
- 160257: When creating a keycard user can now choose what encoder should be used to create that keycard (CR0134789)

New key card room 0207 ✕

Encoder	▾
Key types	Reception left KEYLEFT
	Reception right KEYRIGHT
Physical key	
Mobile key	
Quantity	

Access points

Fitness	☐
Zwembad	☐
Fietsenstalling	☐
Trappenhuis Wellness	☐
Access point 5	☐
Access point 6	☐
Access point 7	☐
Access point 8	☐

✓ ✕

- 160259: Invoices can be printed to a pre-determined email-address, for this an option has been added to "settings - options - printers".

When this option is active it works as follows: upon checking out a room or creating a debitor invoice the following question is asked:

blocked URL

- When "Print" is chosen the pdf will be sent to the pre-determined email-address
- When "Email" is chosen the normal email window will open, the predetermined email-address will be showing in the list of available email-addresses
- If the invoice is showing on screen and the print button is clicked the pdf will be sent to the pre-determined email-address
- If the invoice is showing on screen and the email button is clicked the normal email window will open, the predetermined email-address will be showing in the list of available email-addresses
- 163942: The night audit now also calculates and fills the NET turnover amounts in the management summary in the database (besides the already present calculation of the GROSS amounts)
- 164037: A function that will check out all reservations departing today that do not have a balance has been added. More details can be found here
- 165233: The number of allowed characters for the company name and travelagent name fields is increased from 50 to 100
- 165236: Improvements have been made to the way email-bodies for invoices are used and configured. Please check here for more information
- 168118: "Batch Checkout" has been removed from the "Extra - tools" menu tree
- 168507: A secondary email-address field was added to the guest profile window. The previously existing email-address field has been re-labeled "primary email". This will allow users storing a guests email address while retaining any temporary (or other) email addresses that were provided (by an OTA for example).

Guest

Guest type

Name	
Title	
Address	...
Zip/City	
State	
Country	
Phone	
Mobile	
Fax	
Primary Email	
Secondary Email	
Language	NL
Local source	Source

Company

Details	Image	Frequent stay / internet	Front office

Profession	
Identification	
Issued by	
Issued date	- - Expires - -
Date of birth/city	- -
National./	
ID Country	

Created   Changed

Protect	
Room type	Payment
Rate type	Def. currency
Card #	Expiry
VIP category	
Alias name	
A/R number	A/P number
Bank	
Account number	
VAT	
BIC / SWIFT	IBAN number
Days due	0 BSB number
Ext Channel id	Ext Invoice nr
E Channel	Distr Channel

Information	Mailings	Bill	Misc	Local information

Memo

Kitchen info

- 176455: The checkbox "Is CWI package" in the rate type configuration is no longer available for rate types that are used as a "base rate" for a package. Rate types that are used as a CWI package will no longer appear in the list of available rates that can be used as base rate in a package (CR0134785)

- 176458: In 4.1.7 the maximum number of nights in a reservation was 365, this limitation can now be overridden by using the designated option under "settings - options - front desk" (CR0134828)

Options ☒

Hotel	**Front desk**	
General		
Tax	**Reservation screen**	
Financial	Up/downsell ☑	Two agent tabs ☑
Invoice	Packages ☑	Additional from total ☐
Front desk	Meal plan ☑	Extend search on relations ☐
Room rack colors	Flight information ☑	Disable waitlist reservations ☐
Modules	Show prev/next # nights free ☑	**Allow long stay** ☑
Security	Guest no history ☑	Currency symbol EURO ▼
3rd party and Interfaces	Show room description on room number ☐	
Printers		
Commission	**Age categories**	**Maximum age**
Onpremise Update	Children ☑	16 ▼
Housekeeping	Young children ☑	8 ▼
Statistics	Infants ☑	3 ▼
Relations	Babies ☑	1 ▼
System Setting		
Retention	**Rack**	
Report Settings	Paymaster in rack ☑	
	Roomrack at same day ☐	
	Show room description on room rack ☐	
	HKP section filter on rack ☑	
	Colorful roomrack ☑	
	Max. days on rack 31 ▼	

General
Allow 0 persons occupancy ☑
Madatory denial registration ☑
No Rate change on Pax change ☐
Rate query check room move ☑
Night audit minimal start time 23:00
Assign days in advance 100
Unassign days in advance 100

✓ ✕ ↦

- 179414: Added Flight Arrival time and Flight Departure time fields to the group reservation window

- 180241: Removed the obsolete "Self Registration" option from the reservation window
- 180270: When checking in an optional reservation the option date will now be removed. This will fix the issue that reservations will show as optional in availability after check in
- 182508: The dropdowns in settings - options - housekeeping now show a proper description of the housekeeping status besides the numeric value
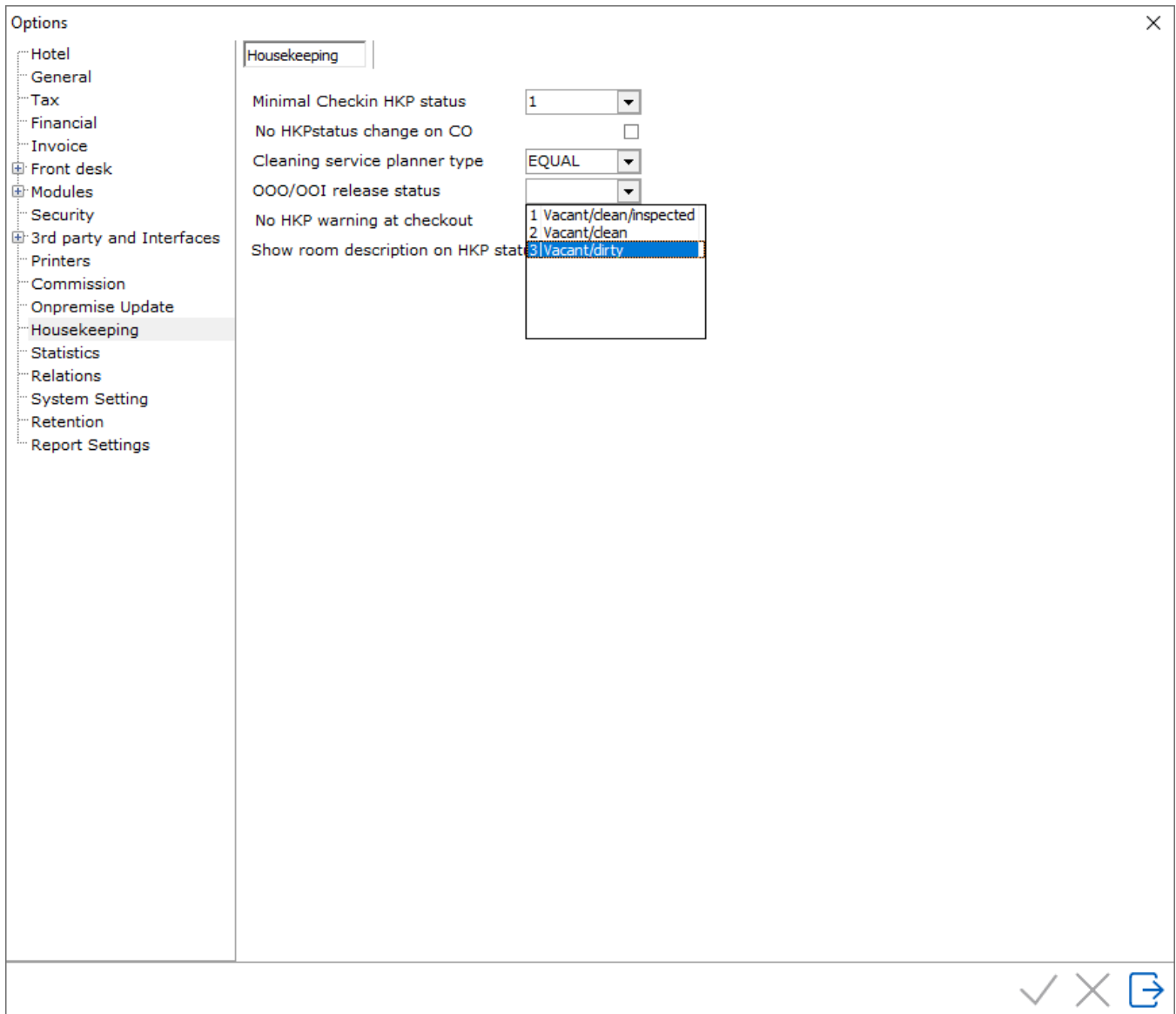
- 185802: Removed the "e-mail wizard" option from the file - marketing menu
- 185819: Override messages should now only be shown in case the field that is changed in a reservation affects the calculated rate

Assign room number through the room rack

An option has been added to the room rack to assign room numbers to reservations that do not have one assigned yet. To do this, users should click on the blocked URL-icon.
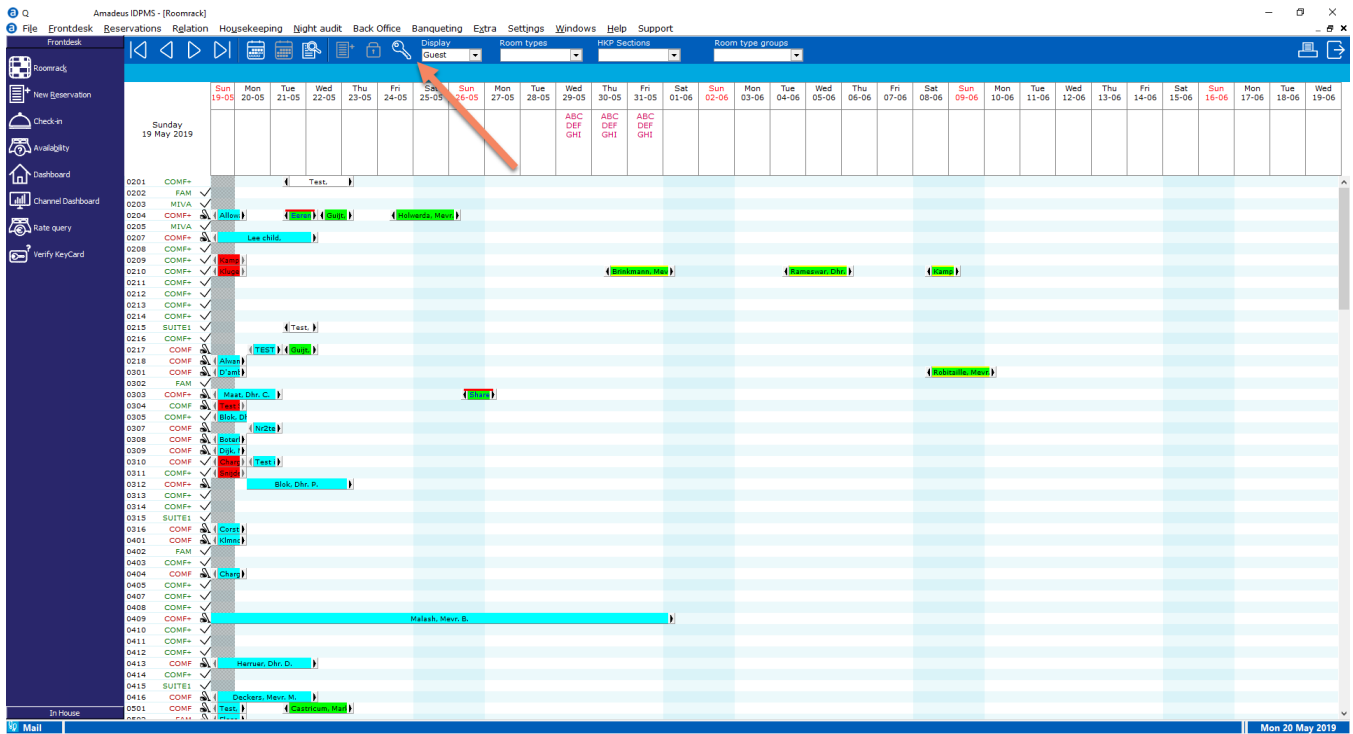
This will open a dialog where the user can choose a date and room type to filter the reservations and room rack. When leaving the room type empty room types will not be filtered in both the result and the room rack.
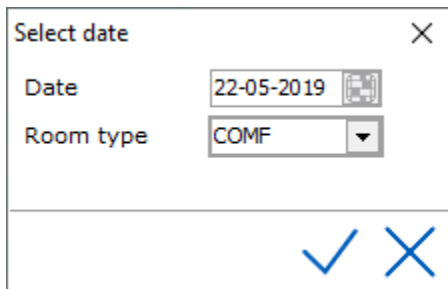
The above example will only show reservations arriving on the 22nd of May 2019 for the room type COMF while the room rack will also only show rooms of the COMF room type.

At this point the user can drag-and-drop each reservation onto the room rack in order to assign a number, the assigned reservation will be removed from the list. Alternatively the user can double click a reservation to open it.

SMTP Email changes

The SMTP email form has been redesigned and changes have been made to the logic behind it. The form now looks as follows:

Email report

From	
To	
CC	
BCC	
Subject	PMS Report: FD_Arrival

Send email as	⦿ HTML mail
	○ Plain text

Report format	☐ Excel
	☑ PDF
	☐ CSV

Read receipt	☐

- The "From" field can not be edited. It will be filled with the user's email display name when available. When the user profile does not contain an email display name the default from the PMS email settings is used.

Add Users	✕
Code	
First Name	
Last Name	
Initials	
Group	▼
Language	▼
EFT User Reference	
Active	☐
Default Agent for CRS	⋯
Email reply address	
Email display name	
User BCC address	
Locked Out	☐
Amadeus CM Portal user	☐
Disable PMS Mail	☐

✓ ✕

Options

- Hotel
- General
- Tax
- Financial
- Invoice
- Front desk
- Modules
- Security
- 3rd party and Interfaces
  - ID Scanner
  - Interfaces
  - **Network**
  - Theatre
  - Global Credit Card Sett
- Printers
- Commission
- Onpremise Update
- Housekeeping
- Statistics
- Relations
- System Setting
- Retention
- Report Settings

Network

Outgoing email interface   SMTP

Show MAPI dialog screen ☑

Cash drawer

SMTP setting

Sender

Email username

Password

Login required

Reply address

SMTP server

SMTP port

Bcc users

TLS required

SMTP debug log

Ask read/del. receipt

Test SMTP

- For invoices the "To" field should be filled with the selected email address but can be overridden by choosing or typing another email address. For confirmations the email address linked to the used relation type (guest/company/travelagent) will be used.

- The CC field will not be filled by default.
- The BCC field will no longer be filled with the "User reply" address, instead the user profile now has a user BCC field. If this field is filled then it will be used to fill the BCC field, in case it is not filled the BCC users field in the SMTP settings will be used when available.

Add Users

Code	
First Name	
Last Name	
Initials	
Group	▼
Language	▼
EFT User Reference	
Active	☐
Default Agent for CRS	⋯
Email reply address	
Email display name	
User BCC address	
Locked Out	☐
Amadeus CM Portal user	☐
Disable PMS Mail	☐

- A choice can be made between sending the mail as HTML or Plain text
- User should choose at least 1 format to send a report in
- When the "To" field is empty, the email-address is incorrect (needs to contain both a @ and .) or when there is no report format chosen the confirm/send button will remain greyed out

Closing banqueting rates

The banqueting rate grid (settings - banqueting - rate manager - rate grid) now has an option to close banqueting rates for a specific date.

- A checkbox "closed" has been added:

- Rates that are closed will no longer be showing in the dropdown box when selecting rate types in a (master) activity.

Mass Check Out

The PMS contains a function that checks out all reservations without a balance for the current departure date. This function can be found under the "Extra" menu item:
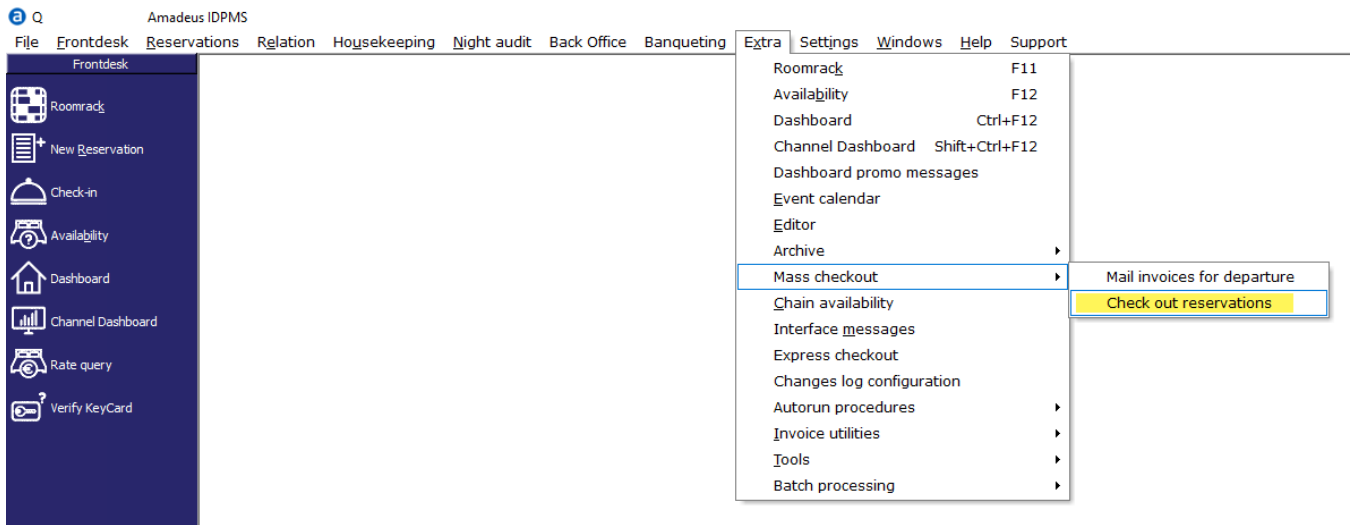
Selecting the menu item will result in the following:

- The system will check which reservations have not been checked out yet and do not have a balance
- These reservations will be checked out using the normal check-out flow
  - Reservation status will be changed to Checked Out
  - 3rd party systems (PBX, minibar, keycard, etc,) will be updated when applicable
  - An invoice is created for each applicable subfolio
  - The housekeeping status is updated to Vacant/Dirty for each checked out room number
  - In the database the last departure date is updated for the checked out room number

> ⚠ **Note**
>
> Please note that reservations belonging to a group reservation will not be included in this process

Emailing all invoices for departures

Additional to the Mass Check Out there is also a function added that emails all invoices for rooms that departed on the current system date and have not received the invoice yet. It's found under the same menu item as the mass check out.
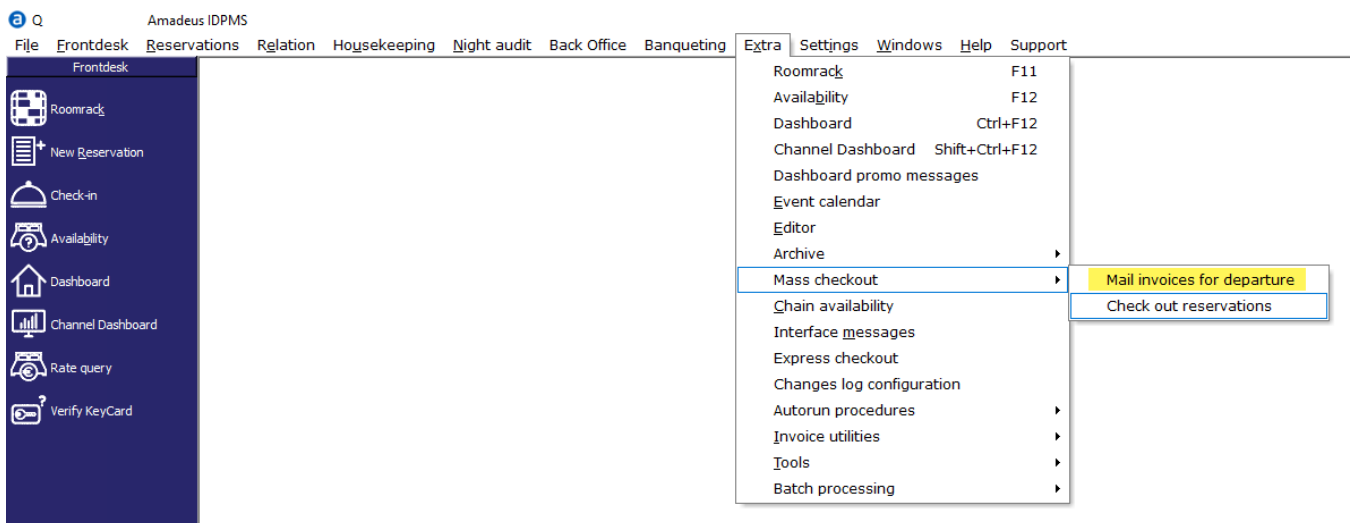
When choosing this menu item the PMS performs the following actions for reservations that departed on the current system date:

- Check if the designated recipient profile (Guest/Company/Travelagent) contains a valid email address
- Check if the invoice has already been sent (the PMS will add a record in the database for each invoice that has been sent)
- For invoices that have not been sent and that have an available valid email address the PMS will send an email with the invoice attached.

Using emailbodies for manually mailing invoices

The functionality for using default email-bodies when emailing invoices has been enhanced. For starters: email-bodies would only work when emailing from "backoffice - invoices - invoices" in the previous PMS release, but from now on they will also work when emailing an invoice from the reservation, during check-out and when performing Mass Check Out

As opposed to the email-bodies used for confirmations (where the module for the email-body would be CONFIRMA), the email-body for invoices should be configured as a normal confirmation for the module it should be used in:

- RESERVAT for individual reservations
- GROUPRES for group reservations
- EVENTRES for event/restaurant reservations

Edit Confirmations

Module	GROUPRES ▼
Confirmation	Invoice
Nederlands	Emailbody\emailbody.rtf
Engels	Emailbody\emailbody.rtf
Duits	Emailbody\emailbody.rtf
Frans	Emailbody\emailbody.rtf
Translation 4	
Translation 5	
Translation 6	
Translation 7	
Language source	GUEST ▼
Fax source	GUEST ▼
E-Mail subject	[...]
Registration card	☐
Tab number	1
Email body	▼

The document in itself is a normal confirmation as far as the layout and make-up are concerned.

The configured email-body documents can then be linked to a specific invoice layout under "settings - advanced - invoice layout"

Edit Invoice Layout

Layout	STANDAAR
Description	Factuur zonder Logo
Filename	Invoice
Default Print Layout	✔
Default Mail Layout	☐
E-mail temp reservation	Invoice ▼
E-mail temp group reservation	Invoice ▼
E-mail temp event reservation	E2 brief gast ▼

The "email templates for reservation" drop down will only show confirmations for module RESERVAT, group reservation for GROUPRES and event reservation for EVENTRES. When a template is configured as an email-body it will no longer be available in the dropdown for selecting confirmations in reservations, group reservations and event reservations:

When not specifying an invoice-layout in the invoice module (backoffice - invoices - invoices), the email-body linked to the "default mail layout" in the invoice layout configuration will be used as a default:

Additional age categories

With the goal of being able to further differentiate rates 2 additional age categories have been added to the PMS: young children and infants. To use these they need to be enabled under settings - options -front desk and the appropriate maximum ages per enable category need to be set.

Options

Hotel	**Front desk**
General	
Tax	
Financial	
Invoice	
Front desk	
Room rack colors	
Modules	
Security	
3rd party and Interfaces	
Printers	
Commission	
Onpremise Update	
Housekeeping	
Statistics	
Relations	
System Setting	
Retention	
Report Settings	

Reservation screen

Up/downsell	☑	Two agent tabs	☑
Packages	☑	Additional from total	☐
Meal plan	☑	Extend search on relations	☐
Flight information	☑	Disable waitlist reservations	☐
Show prev/next # nights free	☑	Allow long stay	☑
Guest no history	☑	Currency symbol	EURO ▼
Show room description on room number	☐		

Age categories

		Maximum age	
Children	☑	16 ▼
Young children	☑	8 ▼
Infants	☑	3 ▼
Babies	☑	1 ▼

Rack

Paymaster in rack	☑
Roomrack at same day	☐
Show room description on room rack	☐
HKP section filter on rack	☑
Colorful roomrack	☑
Max. days on rack	31 ▼

General

Allow 0 persons occupancy	☑
Madatory denial registration	☑
No Rate change on Pax change	☐
Rate query check room move	☑
Night audit minimal start time	23:00
Assign days in advance	100
Unassign days in advance	100

✓ ✕ ⤷

⚠ Please note that a lower age category can never have a higher maximum age value compared to a higher age category. For example: "Young children" can never have a higher value than "Children". Also be aware that the maximum ages are capped per category. For Babies the maximum value is 9, for Infants and Young children it is 12 and for Children 21.

⚠ The old age categories are corresponding with "children" and "babies"

Once enabled the designated fields will become available in the different PMS screens:

- Reservations

	Num	Roomtype		Adult	Child Old	Child Young	Infant	Baby
Rooms	1	▼		2	0	0	0	0
Rate/mealplan		▼	▼			0,00		
Package		▼	- -	▦		0,00		
Discount		▼						
Up/downsell		▼						

- Rate grid

- Package breakdown

- Chargeplan

Add

Field	Value
Linenumber	0
Description	
Maingroup	
Postgroup	
Additincl	
Percamount	
Percentage	0,00000
Start Date	- -
End Date	- -
Opfunc	
Base Amount	0,00
Adult Amount	0,00
Child Amount	0,00
Child Young Amount	0,00
Infant Amount	0,00
Baby Amount	0,00
Article	
Force Print	☐
Room type	
Charge Days (0=allways)	
Number of days to post	0
Start posting after # days	0
Application code	
Type code	

- Maximum occupancy

Add Maximum occupancy

Field	Value
Roomtype	
Adults	0
Old children	0
Young children	0
Infants	0
Babies	0

- Mealplan grid

In statistics reporting as well as the management summary, the new age categories will be consolidated into the existing ones. "Child young" will be aggregated into "Child" and "Infant" will be aggregated into "Baby". The default reporting might also not reflect the new situation yet, please contact support if a report needs to be adapted.

External Device Mapping

To enable PMS users to choose which external device (keycard encoder, ID scanner, payment terminal) they prefer to use when performing an action, new configuration options have been added. This will (among other things) make it possible to choose another device without having to reconfigure the PMS in case a device is malfunctioning.

To access this new configuration users can go to "settings - interfaces - external devices"
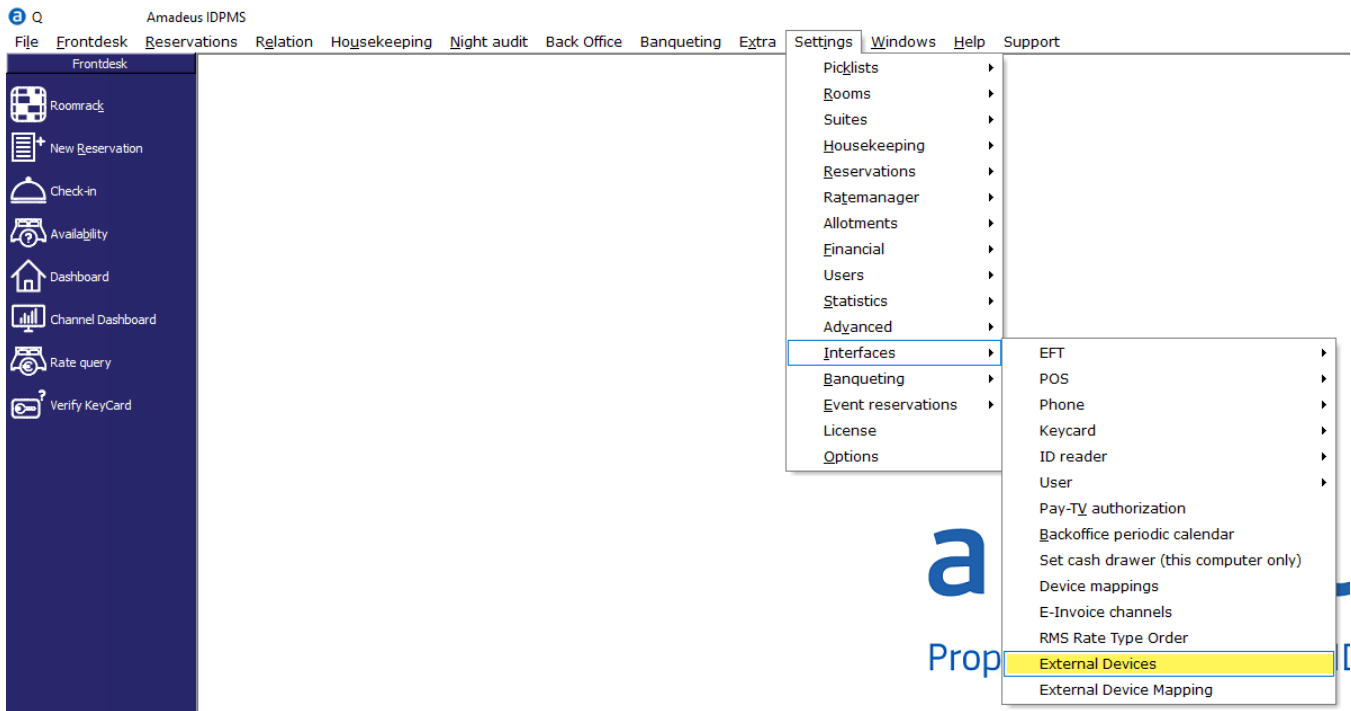
Here users can add the terminals that are available for different integration types.

- **Device code:** The identifier for the device (can be chosen by the user, maximum 8 characters)
- **Interface type:** The type of external device used (current choices are KEYCARD for keycard encoders, IDSCAN for ID Scanners, EFT_EMV for EMV payment terminals)
- **Description:** A description of the used device
- **Device number:** The number of the external device, provided by the third party supplier if applicable
- **Device location:** Description of the location of the device
- **Ip Address:** The IP-address of the device, provided by the third party supplier if applicable
- **Ip Port:** The IP-port of the device, provided by the third party supplier if applicable
- **Device model:** Description of the device model
- **Serial Number:** Serial number of the device

Once the devices have been configured they can be mapped to a specific workstation to be used as a default. This can be done under settings - interfaces - external device mapping.

- **Device code:** The device code as configured in "settings - interfaces - external devices"
- **Client type:** Choice between "CLIENT" to use the client workstation name to map the device to or "USER" to use the Windows username to map the device to.
- **Client ID:** Client workstation name or Windows username depending on the choice made for "Client Type"
- **Description:** Description of the used client.

Configured devices will be shown when performing an action based on the selected interface type, where the default choice is based on the client used:

After the initial choice is made that choice is retained in the database until the PMS is restarted so users do not need to make the same choice upon each repeat of the activity,

Bugs fixed on release

- 90143: Extending a reservation containing a package will now result in the correct recalculation of daily rates
- 107560: Fixed the incorrect processing of Late Arrival reservation in the management summary. A late arrival is now no longer also showing as a No-Show in the management summary. (CR0132632/CR0133263)
- 131880: Unspecified code improvement
- 138428: Fixed an error where the correct room type was not taken into account when up/downsell was active in the reservation in case a specific line in the chargeplan was set for the used room type (CR0133120)
- 139126: It should no longer be possible to enter invalid time formats in the time fields of (group)reservations, banqueting activities and configuration items.
- 140972: Sometimes the number of rooms in a reservation could not be changed, this has been fixed (CR0133581)
- 141166: The behavior of the cursor when clicking in the "number of persons" field in a (master) activity was different when compared to previous IDPMS versions. This has been rectified (CR0133597)
- 141805: The occupation percentages for room type groups on the availability screen will now be calculated correctly

Room type	2020	Don. 24-09	Vr. 25-09	Za. 26-09	Zon. 27-09	Ma. 28-09	Din. 29-09	Woe. 30-09	Don. 01-10	Vr. 02-10
ST	68	6	8	15	36	30	25	40	10	23
SK	42	21	13	3	32	34	35	31	33	30
ST3	11	5	2	0	9	11	11	11	11	5
SK3	9	6	3	1	8	8	8	8	8	5
GK	6	5	3	0	6	6	6	5	5	4
SKG	5	5	4	0	2	4	3	3	4	3
SKJ	10	2	0	0	6	8	8	5	7	0
LBW	4	0	0	0	1	3	2	0	0	0
SSI	4	2	0	0	1	1	3	3	4	2
SS	2	0	0	0	1	2	2	1	2	0
RDS	1	0	0	0	1	1	1	1	1	0
LB	1	0	0	0	0	0	0	0	0	0
CPS	1	1	0	0	0	0	1	1	0	0
DPS	1	0	0	0	1	0	1	0	1	0
PH2	1	0	0	0	0	0	0	0	0	0
HOTEL	**166**	**53**	**33**	**19**	**104**	**108**	**106**	**109**	**86**	**72**
RKZMSTU	1	0	0	0	0	0	0	0	0	0
RKZM1	5	0	0	0	0	0	0	0	1	1
RKZM2	6	0	0	0	0	0	0	0	0	0
RKZS	7	0	0	0	0	0	0	0	0	0
RKZSPH	3	0	0	0	0	0	0	0	0	0
APPARTE	**22**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**1**
A58STU	7	0	0	0	0	0	0	0	1	1
A58STUDI	**7**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**1**
Available	195	53	33	19	104	108	106	109	88	74
In allotment		0	0	0	0	0	0	0	0	0
Net available		53	33	19	104	108	106	109	88	74
Out of order		0	0	0	7	1	1	1	1	1
Out of inventory		5	4	4	4	4	4	4	1	1
Sold		137	158	172	80	82	84	81	105	119
Occupancy %		72 %	83 %	90 %	42 %	43 %	44 %	42 %	54 %	61 %
HOTEL		68 %	80 %	88 %	33 %	34 %	35 %	33 %	47 %	56 %
APPARTE		100 %	100 %	100 %	74 %	95 %	95 %	95 %	91 %	91 %
A58STUDI		100 %	100 %	100 %	46 %	86 %	86 %	86 %	75 %	75 %
Prognosis %		72 %	83 %	90 %	42 %	43 %	44 %	42 %	54 %	61 %
Waitinglist		0	0	0	0	0	0	0	0	0
Options		0	0	0	0	0	0	0	26	0
Day use		0	0	0	0	0	0	0	0	0

- 142490: When opening a reservation a query is run to determine if there are sales traces linked to that reservation. This query was incorrect and has been fixed.
- 142678: Mandatory fields in the maintenance module can now be correctly configured (CR0133688)
- 142799: When undoing the cancellation of a reservation restrictions are now also evaluated and user is prompted for availability override if required.
- 143022: Fixed an issue where the override for availability was not shown to the logged in user if a cancelled reservation was re-instated, which would lead to overbooking. The user is now presented with the correct override prompt.
- 143208: Improved the technical implementation of the "change invoice number" fields in options.
- 144875: The "Rooms to sell" field in the rate grid is now correctly showing disabled when "Ignore Rooms to Sell" is enabled in the chosen rate type

Edit Rate types (Active from 19-05-2019 until 01-07-2019 with 44 days loaded) ✕

Ratetype	TEST		
Description	Surprise Rate	⋯	
Rate Currency	▾		
Chargetype	DAY ▾		
Article	100 ▾		
Chargeplan	TOER ▾		
Visible	☑	Restricted Display	☐
Breakfast 1	☐	Breakfast 2	☐
Lunch 1	☐	Lunch 2	☐
Dinner 1	☐	Dinner 2	☐
Packed lunch 1	☐	Packed lunch 2	☐
Manual rate	☐	Grouped rate	☐
CRS Managed	☐		
Complimentary	☐		
Ignore Rooms to sell	☑		
List Order	0		
Not in Rate query	☐		
CRS Connector	▾		
Distribution mealplan	▾		
Prepaid rate	☐		
Default Source	VALK ▾		
Default Subsource	▾		
Light cleaning interval	0	Regular cleaning interval	0
Extensive cleaning interval	0	Turndown service	☐
Min occupancy	0	Max occupancy	0
Derived from	▾	Derived type	▾
		Derived value	0,00
Rate type group	▾	Rate rounding type	▾
Hurdle rate active	☐	Hurdle rate boost	0,00 ▦
Info text			
POS Allowance	▾		
Publish	☐	Is CWI Package	☐
Allotment	▾		
Rateplan Category	▾		

⊞   ✓ ✕

Edit values

Last modification for Rate type TEST, Room type COMF, Date 20-05-2019 was on 02-06-2022

Start date
20-05-2019 ▾

End date
20-05-2019 ▾

Ratetypes

TEST	Surprise Rate
TOER	TB test
TRAINING	Training rate
UNIGL	Uniglobe
V5DLG	Corporate Mediq
V5DLO	Corporate Mediq
VNO	Van Oord

Roomtypes

COMF	Comfort kamer
COMF+	Comfort plus kan
SUP	Superior kamer
MIVA	Minder valide kan
FAM	Familie kamer
SUITE1	Heritage Suite
SUITE2	Future Suite

Room type group

Base rate: 51,00

	1	2	3	4	5	6
Adults	0,00	0,00	0,00	0,00	0,00	0,00
Extra child	0,00	0,00				
Extra child young	0,00	0,00				
Extra infant	0,00	0,00				
Extra baby	0,00	0,00				

Rooms to sell	0	42
Minimum LOS	0	0
Minimum Stay Thru		0
Advance booking days		0
Max House occ %		0,00
Closed	☐	
Closed to arrivals	☐	
Closed to departures	☐	

Cancel

>>

- 145381: Fixed an issue where an incorrect shift number was linked to the shift when a shift was copied.
- 146318: Applied a security fix to group reservations in cases where Six Cards/3C was used as payment provider for the authorization
- 146389: Changed the color of captions in the banqueting rack from black to white for increased visibility
- 147295: In case a single email address is available when sending an invoice, the list with available email-addresses is now also shown (CR0133846)

Email invoice

Email addresses	@Fakedomain.com

From	Jeroen van Dijk
To	@Fakedomain.com
CC	
BCC	
Subject	Pro forma

Send email as	⦿ HTML mail
	◯ Plain text

Report format	☐ Excel
	☑ PDF
	☐ XML
	☐ UBL

Read receipt	☐

This is a test rtf

In attachment of this e-mail we send you the required information / confirmation.

If you have further questions, please do not hesitate to contact one of our employees.

Kind regards,

✓ ✕

- 147525: Fixed an issue where the incorrect file-path was used when saving editor files and no file type was available
- 147975: When State is used in profiles, the email address will now correctly be visible in parent companies and parent agents (CR0133919)
- 148027: Improved the flow of using the tab-key to cycle through fields in Accounts Receivable, Accounts Payable, Reservations and Group Reservations modules.
- 148349: When a '-character was used in the Account Code field in the guest profile, the PMS would produce an error. This is now fixed (CR0133886)
- 149293: On some occasions it would not be possible to log out of a locked PMS session without having to log in first. This has been fixed.
- 149301: Got rid of the incorrect hint/tooltip when hovering over 'Extras' in a group reservation
- 149647: Fixed an issue where a user without the right to move 'do-not-move' rooms, would still be able to move them and also disabled the 'Do not move' checkbox in the group member form if the room number is not set
- 150398: Searching in Zipcodes is now working correctly
- 151805: Improved the way that default report parameters are stored in the database (CR0134017)
- 153023: Fixed an issue where the check on credit card algorithm would cause an error when no payment provider was set
- 153182: Fixed an issue where interface messages coming from tokenization were showing for reservations not belonging to the hotel using the PMS
- 154224: The pop-up that appeared when creating a new group reservation where the payment type was configured to "check debitor" has now been removed in case a profile with a debitor number is present in the group reservation (CR0134143)
- 154247: The rate query screen now correctly shows negotiated rates in case no public rates are configured
- 155137: Users can now change the (extended) rate type in daily rates when a package is used in the reservation (CR0134192)
- 155932: The F&B checkboxes in calculations are now correctly updated after making a change in the (master) calculation (CR0134259)
- 155963: Fixed the use of currency symbols in the PMS editor (CR0134253)
- 157846: "Show allotments" in the availability screen now correctly shows allotted room types (for allotments that are subtracted from availability) (CR0134315)

Amadeus IDPMS - [Availability]

File Frontdesk Reservations Relation Housekeeping Night audit Back Office Banqueting Extra Settings Windows Help Support

Frontdesk

- Roomrack
- New Reservation
- Check-in
- Availability
- Dashboard
- Channel Dashboard
- Rate query
- Verify KeyCard

☐ Show options   ☑ Show allotments

Room type	Deadline	Source	Allotment/type	Allotment	Extras	Event availability	Articles	Room type	Deadline	Source	Allotr
				Mon		Tue		Wed		Thu	
2019				20-05		21-05		22-05		23-05	
COMF			65	41		16		7		38	
COMF+			62	(2) 45		(2) 18		(2) 5		43	
SUP			2	2		1		0		1	
MIVA			2	2		0		0		2	
FAM			10	10		3		7		8	
Kamers			**141**	**100**		**38**		**19**		**92**	
SUITE1			3	3		2		0		2	
SUITE2			3	3		3		3		3	
SUITE3			4	4		4		4		3	
PENTH1			2	2		2		2		2	
PENTH2			2	2		2		2		2	
Suites			**14**	**14**		**13**		**11**		**12**	
Available			155	114		51		30		104	
In allotment				17		12		32		12	
Net available				97		39		-2		92	
Out of order				1		1		1		0	
Out of inventory				0		2		1		0	
Sold				40		101		123		51	
Occupancy %				26 %		66 %		80 %		33 %	
Kamers				28 %		72 %		86 %		35 %	
Suites				0 %		0 %		21 %		14 %	
Prognosis %				37 %		74 %		101 %		41 %	
Waitinglist				0		0		0		0	
Options				1		0		0		0	
Day use				0		0		0		0	

- 157980: Fixed the issue where memo-fields could no longer be edited if the user did not have the permission "Post to checked out folio" (CR0134334)
- 158862: Users could not adjust the group block size in an individual reservation in case an availability restriction was in place. This has been fixed.
- 159247: Fixed the issue where an error would occur when trying to store a change in the country configuration (settings - statistics - country) (CR0134432)
- 159304: Search on Folio (Ctrl+F) now includes searching in Event Reservations (CR0134412)
- 160193: The field "Extended rate type" in packages has been made mandatory in order to prevent incorrect behavior when using packages in reservations (CR0134439)
- 160258: When creating a debitor invoice the PMS now takes the correct invoice layout into account
- 160494: The calculation of the number of reservations and nights in relation analysis (pressing the [chart]-button in a relation profile) was incorrect. The queries behind this function have been reworked to provide the correct figures (CR0134447)
- 162803: Improved performance when looking up guest profile history
- 163570: Repaired the mismatch between the proposed location and actual filepath when storing a report as pdf
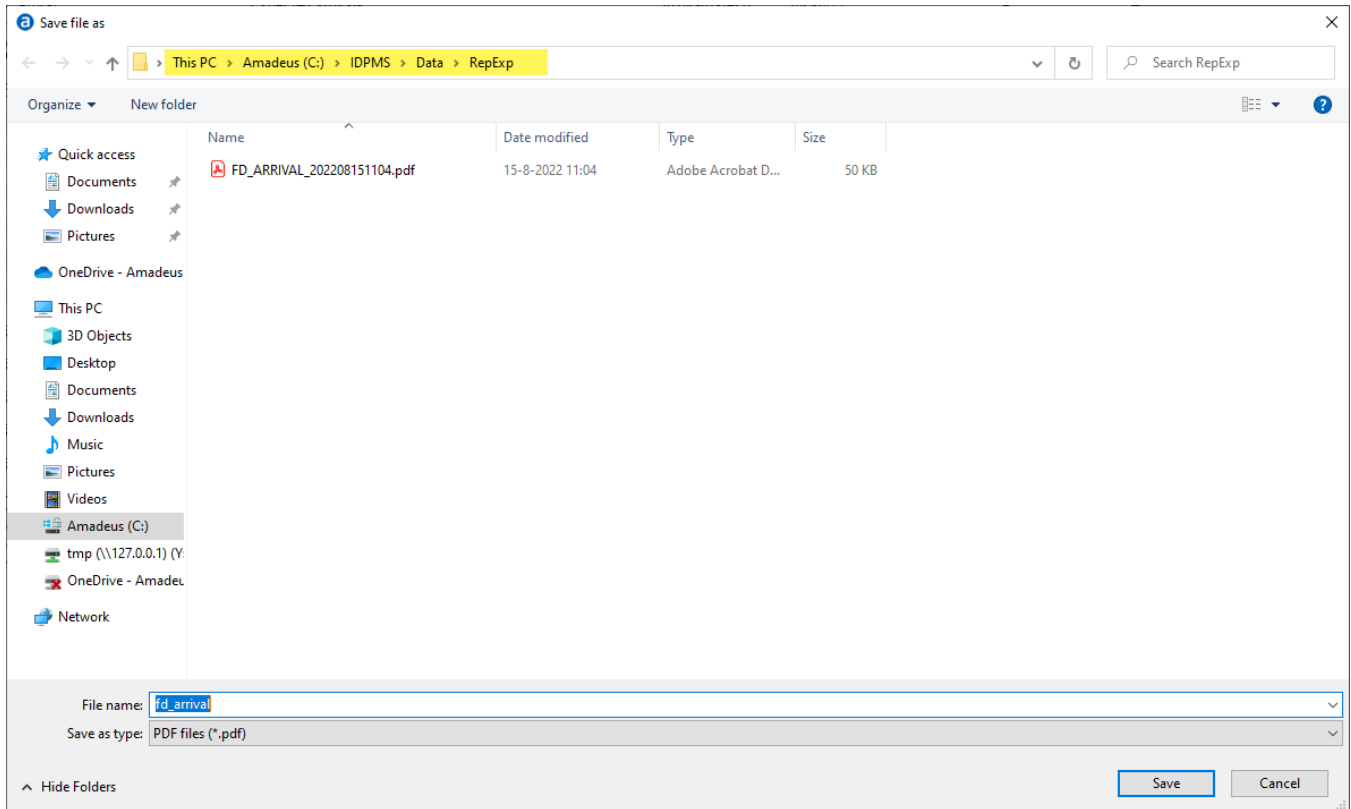
- 163901: The calculation of total inclusive and total exclusive amounts in individual reservations that are members of a group reservation has been fixed (CR0134882)
- 164068: "Expected breakfast tomorrow" on the dashboard now correctly includes packages containing breakfast (CR0134640)

- 164117: Default values for reservations configured in the PMS system will now be applied to a reservation created through the rate query as well (CR0134660)
- 167222: When denial registration is configured to be mandatory it would not be possible to close the denial registration form but IDPMS would not show why the window could not be closed. The system will now show a warning message saying that all mandatory fields should be filled
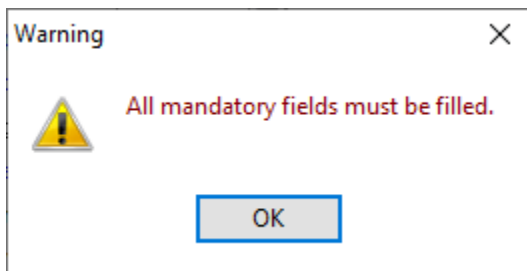
- 168680: Fixed the issue where the shortcut Shift+Insert was not behaving correctly when executed in a group reservation (CR0134788)
- 168746: Coloring in the "post amounts" form in banqueting reservations is now correct again.

Quantity and prices to post

Date	From	Till	Room	Act./art.	Description	RateTpe	Quant	Price	R.quant	R.price	C.quant	B.price	Total
07-05-2019	18:00	21:30	PIQU	CURSUS	Financieel Management 9	INCL	18	0,00	18	0,00	0	0,00	0,00
07-05-2019	18:00	21:30		2002	Beamer met scherm		1	0,00	1	0,00	0	0,00	0,00
07-05-2019	18:00	21:30		2004	Flipover incl. arrangement		1	0,00	1	0,00	0	0,00	0,00
07-05-2019	18:00	21:30		3000	4-uursarrangement		17	23,50	17	23,50	0	0,00	399,50
14-05-2019	18:00	21:30	PIQU	CURSUS	Financieel Management 10	INCL	18	0,00	18	0,00	0	0,00	0,00
14-05-2019	18:00	21:30		2002	Beamer met scherm		1	0,00	1	0,00	0	0,00	0,00
14-05-2019	18:00	21:30		2004	Flipover incl. arrangement		1	0,00	1	0,00	0	0,00	0,00
14-05-2019	18:00	21:30		3000	4-uursarrangement		18	23,50	18	23,50	0	0,00	423,00
21-05-2019	18:00	21:30	BOMBA	CURSUS	Cursus	INCL	20	0,00	20	0,00	0	0,00	0,00
21-05-2019	18:00	21:30		2002	Beamer met scherm		1	0,00	1	0,00	0	0,00	0,00
21-05-2019	18:00	21:30		2004	Flipover incl. arrangement		1	0,00	1	0,00	0	0,00	0,00

- 170276: The houskeeping changes log shows status descriptions instead of the numerical value of the housekeeping status (CR0135067)

Housekeeping changes log (0315)

Date	Time	User	Old Value	New Value
09-09-2019 12:04:44	12:04		Occupied / Clean Inspec	Vacant / Clean Inspected
09-09-2019 12:01:25	12:01		Vacant / Clean Inspected	Occupied / Clean Inspec
16-05-2019 11:47:09	11:47		Vacant / Clean	Vacant / Clean Inspected
16-05-2019 11:47:02	11:47		Vacant / Dirty	Vacant / Clean
16-05-2019 10:42:08	10:42		Occupied / Dirty	Vacant / Dirty
16-05-2019 03:51:59	03:51		Occupied / Clean Inspec	Occupied / Dirty
15-05-2019 13:44:47	13:44		Vacant / Clean Inspected	Occupied / Clean Inspec
12-05-2019 15:03:09	15:03		Vacant / Dirty	Vacant / Clean Inspected
12-05-2019 14:47:14	14:47		Occupied / Dirty	Vacant / Dirty
12-05-2019 03:42:04	03:42		Occupied / Clean Inspec	Occupied / Dirty
11-05-2019 18:04:08	18:04		Vacant / Clean Inspected	Occupied / Clean Inspec

- 173923: Removed the menu item for "Exception report settings" under "settings - advanced" for APMA only
- 174066: It should no longer be possible to store an activity with an activity end time that falls before the activity start time.
- 177363: Fixed the Q2484 error in the "Breached rate restrictions" functionality (CR0135048)
- 178299: When copying a slave reservation the underlying charge routing to the master reservation is no longer copied along (CR0135381)
- 178433: Optional checkboxes in (master) activities will now be shown correctly (CR0135425)

Edit Master activity   ✕

Startdate	20-05-2019	Enddate	20-05-2019
Starttime	10:00	Endtime	14:00
Activity	BIJEENK ▼		
Description	Bijeenkomst		
Functionroom	JACQ ▼	Room type	35M2B
Do not move	☐		
RateType	INCL ▼	Up- / downsell	▼
Rate	0,00	Pax	0
Setup	BOARD ▼		
Option	☐	Optiondate	- -
Main room	☐	Room exclusive	☐
Notice Board			
Remark			
Internal info			
Test 1	☐	Test 2	☐

✓ ✕

- 179427: Removed an obsolete button from the reports window.
- 179622: Fixed the incorrect error message for the invalid expiration date of a credit card in a reservation
- 186402: [CR0135913] - incorrect information displayed in availability screen
- 187625: Correct typo in settings - options - modules - hurdle rates
- 191282: Exception on extending roomrack for reservation which has group blocks.
- 192075: Recipients not visible in PMS mail when DISABLE_PMS_MAIL in HC_USER is NULL
- 192572: Exception on debitor invoice with UBL.
- 192790: Field (checkbox) in user configuration not showing in APMA
- 194012: Show description of banqueting room HKP status instead of numeric in changes log
- 195151: Incorrect behavior of memofield translations when copying packages
- 195395: Error message when changing reservations
- 196321: "Do not move" checkbox always disabled in group member
- 196714: Disable "Vehicle registration mandatory" checkbox in EXTRAS when module inactive.
- 196919: [CR0136576] Incorrect behavior deleting charge routing when copying slave reservation
- 197206: IsVehicleRegistrationMandatory - Query improvement needed
- 197593: No longer possible to cancel reservation with balance
- 197989: Incorrect column in query for young child rate
- 198072: Unable to overwrite value in Nights field in Rate Query
- 198324: Postings not moved from Deposit to guest ledger upon CI/Cancel
- 199038: Menu item incorrectly evaluated
- 199068: Different attachment options between OUTLOOK, MAPI and SMTP network settings
- 199151: Housekeeping management no longer showing timevalues
- 199154: Roomtype field in update reservations only showing PAYMAS as room type
- 199186: "Children" column missing in browse screen
- 199320: Fix issues with hurdle rate configuration
- 199903: [CR0135067] Roomrack change log displays numbers and not description
- 200730: [CR0136834] - Error message when closing rate type browse screen
- 201397: [CR0136788] - Credit Limit is no longer updated when making authorization
- 201400: [CR0136858] - incorrect behavior of reservation comboboxes in D10 versions

Bug fixes and changes after release (per version):

4.1.8.141

- 195526: Added the OIN number field to IDPMS user interface for companies and travelagents. The OIN number was also added to the invoice output (so it can be added to the invoice report) as well as the UBL-XML.

- 196309: The number of available rooms per room type is now also showing when adding a member to a group reservation

- 196326: Changes made to the layout of the PMS Mail browse screen
- 196293: Fixed an issues where daily rates were not correctly updating
- 196840: Improvements made to UBL-XML generation
- 196836: Re-introduced the possibility to specify the export file format when mailing reports and invoices.
- 196321: The "Do not move" checkbox in a group member was always greyed out, This has been fixed
- 195801: When crediting an invoice the "preview" option has been replaced with an "email" option allowing users to directly email the invoice (like when creating an invoice)
- 196714: The "Vehicle registration mandatory" checkbox is now disabled in EXTRAS when the Vehicle Registration module is inactive.
- 197179: The user interface in the GDPR options in a guest profile has been improved
- 197633: The Manual Key Entry option for Adyen has been improved

4.1.8.147

- 196423: Confirmations are now stored including graphics by default (on IDPMS only)
- 197589: Fixed an issue where UBL XML was not created when sending a (credit) invoice by email
- 197206: Improved query results for vehicle registration extras
- 197593: Reservations with a balance can now be cancelled again
- 197596: The quantity option when creating keycards from the PMS is now available when there are no access points configured
- 198076: The list of sent confirmations is now showing the user that sent the confirmation [CR0136618]
- 198686: Fixed the execution of OnPremiseUpdate functions during the night audit
- 197674: Having a user-defined date field enabled and in search for relations produced an error when searching. This has been fixed. [CR0136312]
- 198072: The value in the "nights" field in the rate query can now be overwritten again when selecting the field using a mouse.
- 198452: It is now possible again to print the housekeeping management batch report without error
- 198417: User BCC field is now available in APMA (Full PMS) as well as in IDPMS
- 198421: Fixed sorting of room numbers in the dropdowns of lost and found module [CR0136689]

4.1.8.150

- 199171: The default tab when opening a reservation is now "user defined fields" instead of "guest history"
- 196919: Fixed behavior of copying the charge routing when copying slave reservation [CR0136576]

- 197989: Fixed an error in a query that was executed when creating a new group block
- 199320: During startup the PMS no longer evaluates and updates the hurdle rate grid, fixing the slowness issues reported after the last update to 4.1.8.147

4.1.8.152

- 199068: Possible attachment options are now the same between different mail clients (OUTLOOK/MAPI/SMTP)
- 199151: Display of time values is restored in the Housekeeping Management module
- 199154: The room type field for updating group reservations is now behaving correctly again, showing all room types
- 199186: All age categories are now correctly showing in the browse screens
- 199903: The Housekeeping changes log in the room rack now also shows proper descriptions of the different room statuses [CR0135067]

4.1.8.153

- 199038: Fix for Yield Grid menu option, the menu option is no longer depending on the HURDLES license

4.1.8.159

- 197196: Added a column containing option dates to the reservation browse screen

- 200730: Fixed an error that could occur during closing of the rate type browse screen [CR0136834]
- 196671: Moved filling of Keycard Log from the PMS to the interface creating the keycards
- 198324: Fixed some defects responsible for trial balance differences
- 201397: Credit limit field is now being updated correctly again when making authorization [CR0136788]
- 201400: Dropdowns in IDPMS are now correctly keeping focus on the existing stored value [CR0136858]

4.1.8.164

- 202767: Fixed an error that could occur during closing of the rate type browse screen when rate types containing a <space> were present [CR0137096]
- 202068: Rework of the Maximum Occupancy logic introduced after adding the new age categories

4.1.8.165

- 203384: Reworked the behavior of hurdle rate settings that was introduced in PMS version 4.1.8

4.1.8.174

- 202511: Fixed issue when the receipt for a reservation that had already been invoiced shows already invoiced posting lines.
- 198240: Fixed issue where Package "Extend Rate type" is made mandatory, this is now optional again.
- 203850: Improved OnPremiseUpdate functionality of downloading software update tasks.
- 203270: Improved rounding in chargeplans [CR0137071]
- 203840: Resolved issue with RateType as Package functionality not showing the Package in DailyRates correctly [CR0136932]

4.1.8.178

- 204899: Upgraded DevExpress component to mitigate security vulnerability
- 206622: RateType configuration in case of CRS Managed enabled - Allow PMS to edit Allotment field
- 201825: ForeCast calculation, resolved issue for revenue split calculation when Shared Reservations is active and used [CR0136821]
- 207008: Update dependancy of minimal DatabaseUpdate version v810.s11
- 207008: Added step to NightAudit which validated and corrects Availability for direct PMS integrations of CRS systems

4.1.8.183

- 206966: Enhanced validation on VAT and OIN number fields on Relation profiles when working with "Ext Channel ID". An OIN (Organisation Identification Number) field has been added to company and travelagent profiles. When filling in an external channel ID on these relation profiles the VAT number will become a mandatory field as the VAT number is mandatory when using BillTrust. In the case of both VAT and OIN fields being filled in the OIN field takes precedence when exporting in the XML/UBLs to external parties.
- 202108: Fixed an error that occurred when clicking on a commission-posting in the posting screen [CR0136906]
- 206384: Fixed an issue where an error was presented when sending mail using a user reply address different from the configured office365 account [CR0137230]
- 206671: Resolved an issue with OnPremiseUpdate functionality not closing PMS properly for updates and Enhanced PMS for OnPremiseUpdate tasks to allow removal of old component files from customer installation

4.1.8.185

- 207461: Fix for: Group reservation data gets overwritten with data from unrelated group reservation [CR0137723]
- 208232: Fix for Error "The record could not be stored" when saving changes to Master Activities [CR0138018]
- 207786: Fix for RateQuery when using GroupBlock code it loses the code when creating a reservation (also default values not loaded) [CR0137807]